

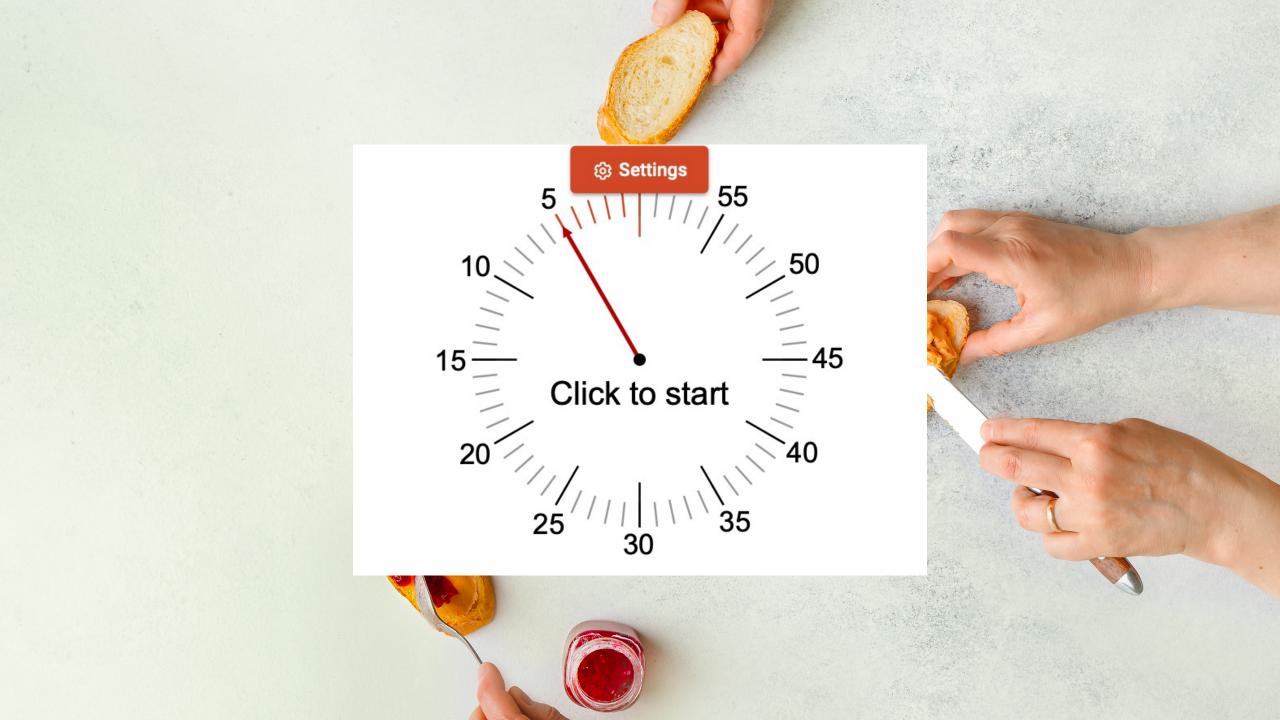
Heroes come in all shapes and (file) sizes.

My recipe for success:

✓ 1 part flowcharts
✓ 2 parts infographics
✓ dollop of training videos
✓ dash of labeled photos
✓ 6 parts interactive pdf's

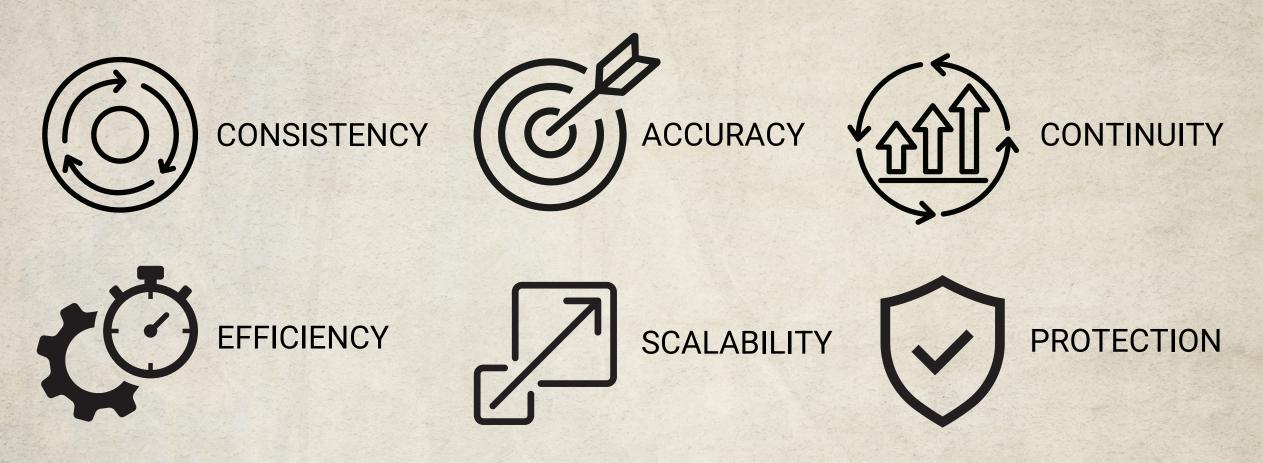


ACTIVITY TIME

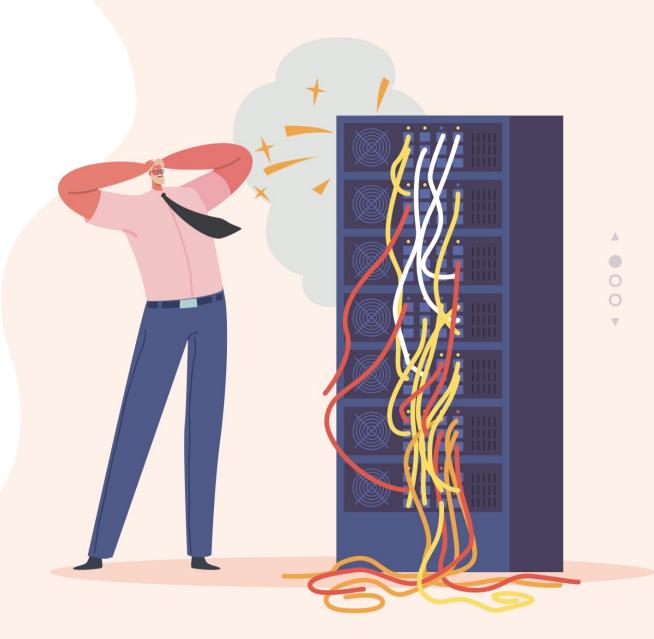




Why is documentation so important?



Documentation is especially important in IT.



Lay out exactly what is expected for each section and why

Title

Subheading

1 line to set expectations with bullet points:

- Thing 1
- Thing 2
- Thing 3
- 1. Overview

2. Vital information

3. Details

4. Concise Summary

5. Conclusion

Date/Version

You need documentation for your documentation.

Best practices.

1. Be clear and concise.

3. Create videos.

2. Organize.

4. Use analogies.

Who is the documentation for?

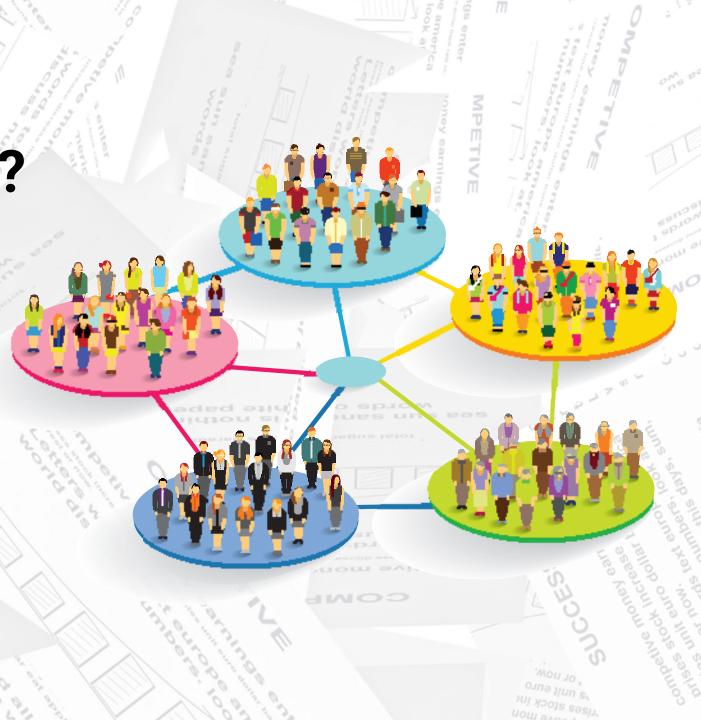
Employees?

End users?

Potential customers?

Partners/agencies?

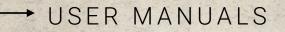
Finance/auditors?



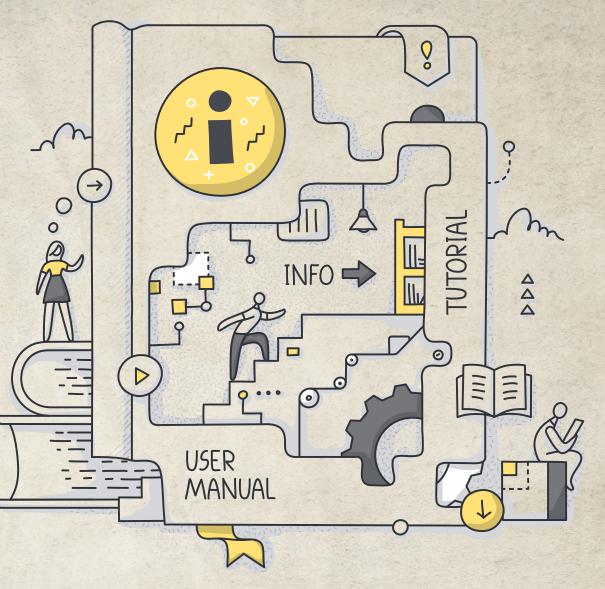
End users.







RTFM. (don't forget the PB&J)



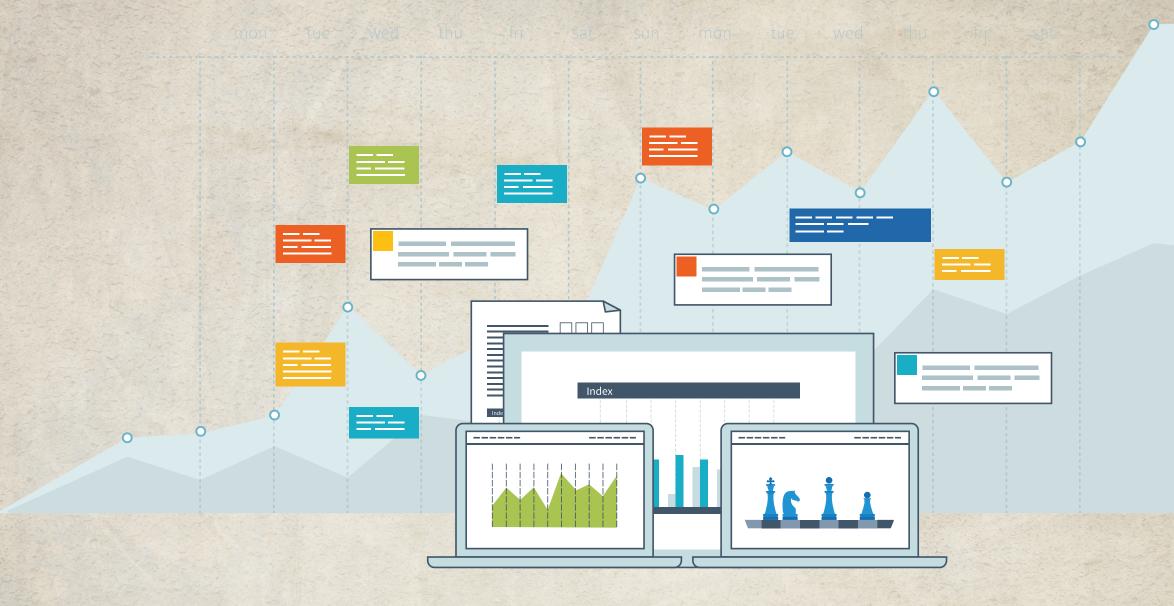
Employees.





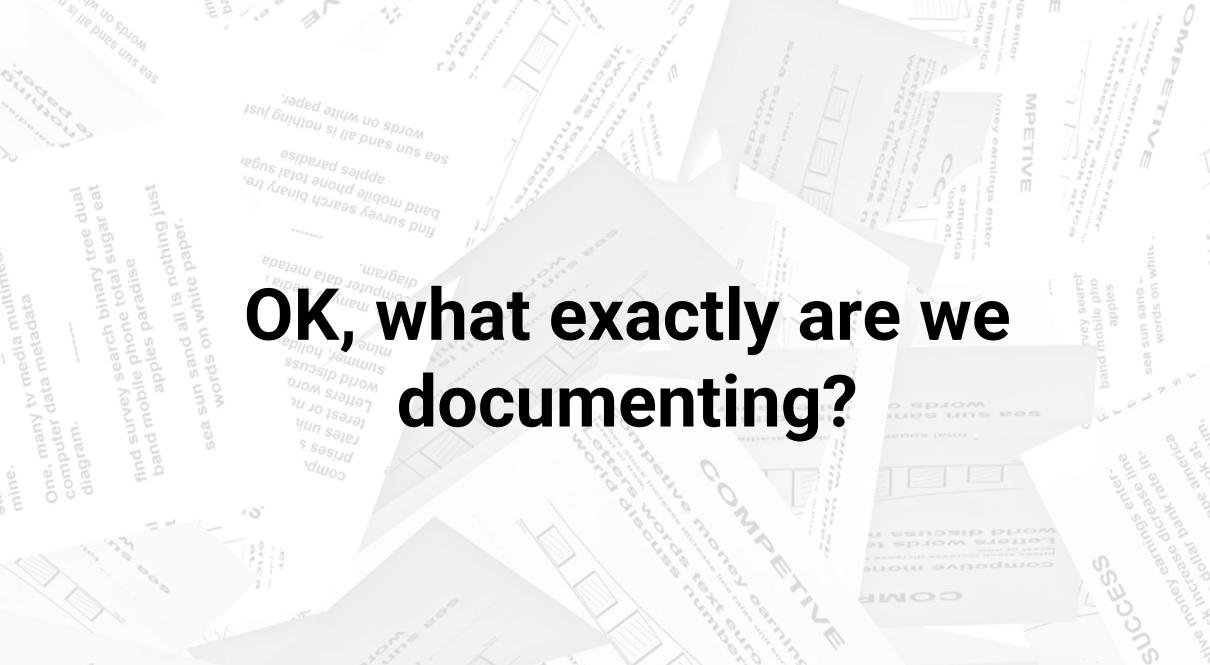
Potential Customers.

→ PROJECT DOCUMENTATION

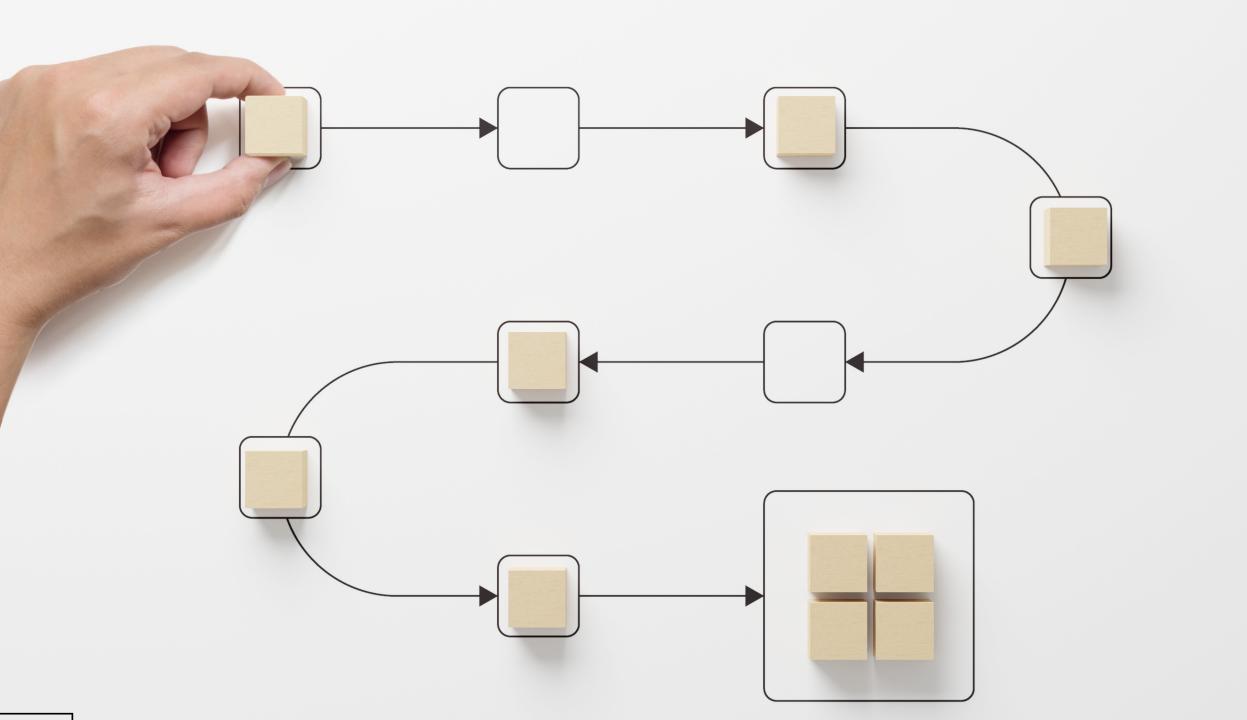


Partners, Agencies, 4 Auditors





, or now, s unit euro ses stock inc







→ CLIENT INFORMATION



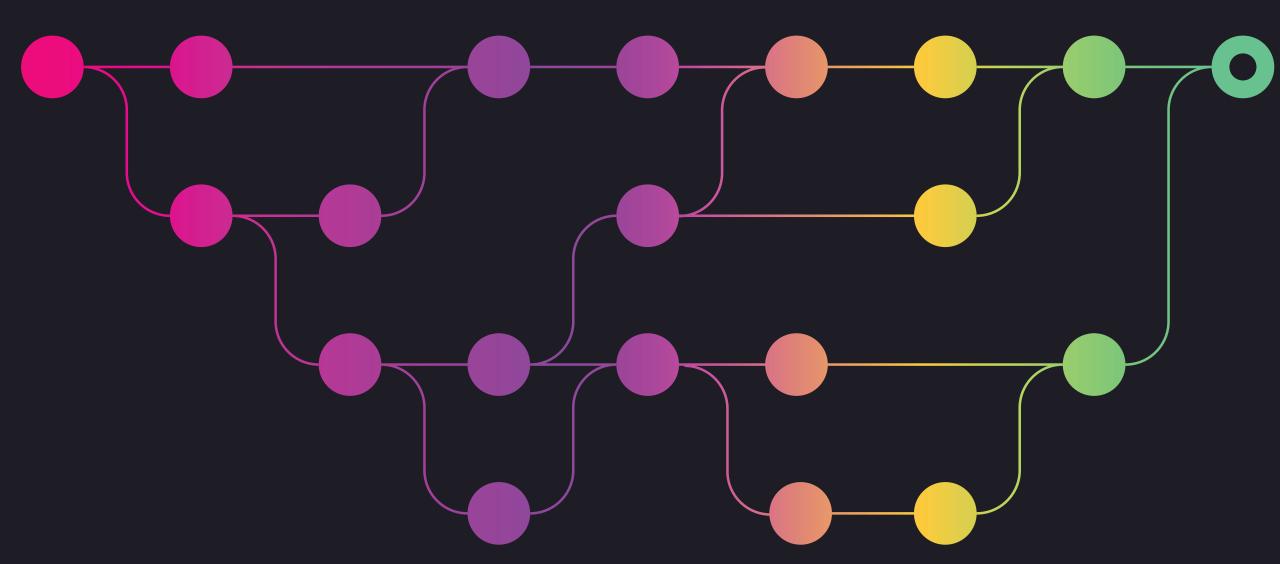
→ TROUBLESHOOTING

→ SECURITY PROTOCOLS









But wait, there's more.

Network Configurations Hardware Configurations Workarounds

....

Outsourced Quotes:

"Without documentation, when your memory fails, so do you." - Glenn Kowalski

"Former you's gift to future you." - Tim Pearson

"If it's not documented, it doesn't exist." – Ryan Grimes

"The better your documentation, the less communication you need" – Tiago Forte (Twitter)

"Without documentation, you are the single point of failure for your organization (or the organizations you support)' - Ben Morales

"You can't build processes and systems without documentation." - Ty Davidson



https://bit.ly/psumac2023-137

e, many tv metadata mputer data metadata agram.

find survey search bind sugar of find survey search band mobile phone total sugar band mobile phone paradise

sea sun sand all is nothing

Happy documenting!