

# Identity management

The step after (and before) device management

Hello and welcome to this talk about identity management!

 **Yoann Gini**

CEO

 abelionni

My name is Yoann Gini, I run a small consultancy company in France, delivering services for SMB and EDU all around the world.

 **Yoann Gini**

CEO

World Wide Delivery

Externalized CTO/CIO

 **abelionni**

Auditing

Mass Deployment Consultant

Apple Consultant Network

A black rectangular header for a profile. In the top-left corner, there is a small French flag icon (vertical stripes of blue, white, and red) followed by the name "Yoann Gini" in a bold, white, sans-serif font.

**Yoann Gini**

System & Network Administrator

As a system and network administrator, I work a lot on topics related to macOS, security and scaling.

You can usually find my in the usual suspects for topics like Security, Network Architecture, SmartCard Services, Reverse Engineering and Hacking.

 **Yoann Gini**

System & Network Administrator

Security

Network Architecture

SMB Information System

SmartCard Services

Reverse Engineering

Hacking

 **Yoann Gini**

Software Developer

I'm also a hobbyist software developer. I've created tools like Hello IT, ARD Inspector, Mobile Certificates and Radius/VPN Admin Tools.

 **Yoann Gini**

Software Developer

Mobile Certificates

ARD Inspector

Hello IT

Radius Admin Tools

VPN Admin Tools

DockServiceManager

# Identity management

The step after (and before) device management

Our time today will be dedicated to identity management and why I consider it as the main step after device management, or even before when you get things done the right way!

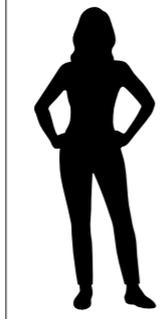
# The context

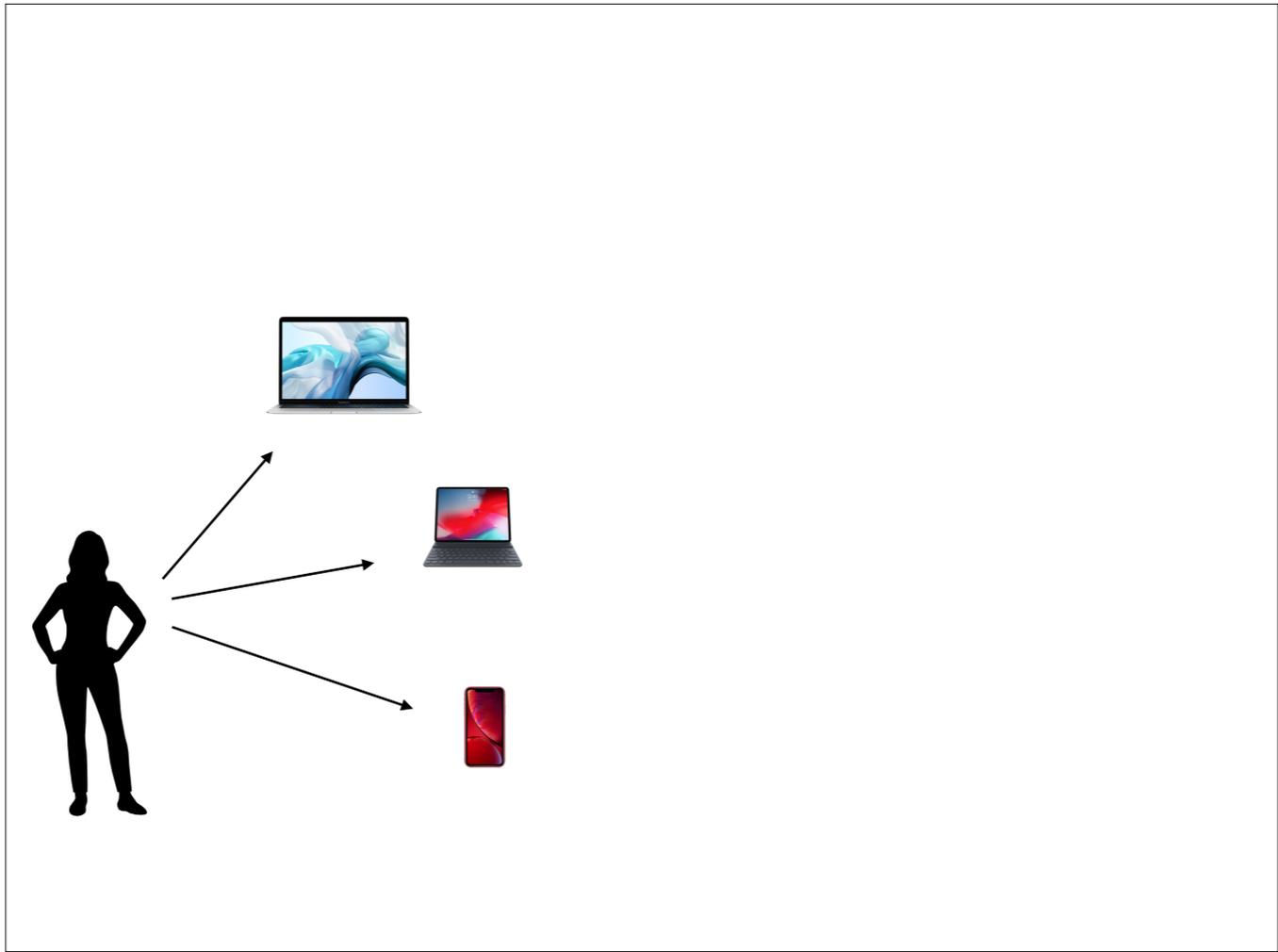
Why your job exist?

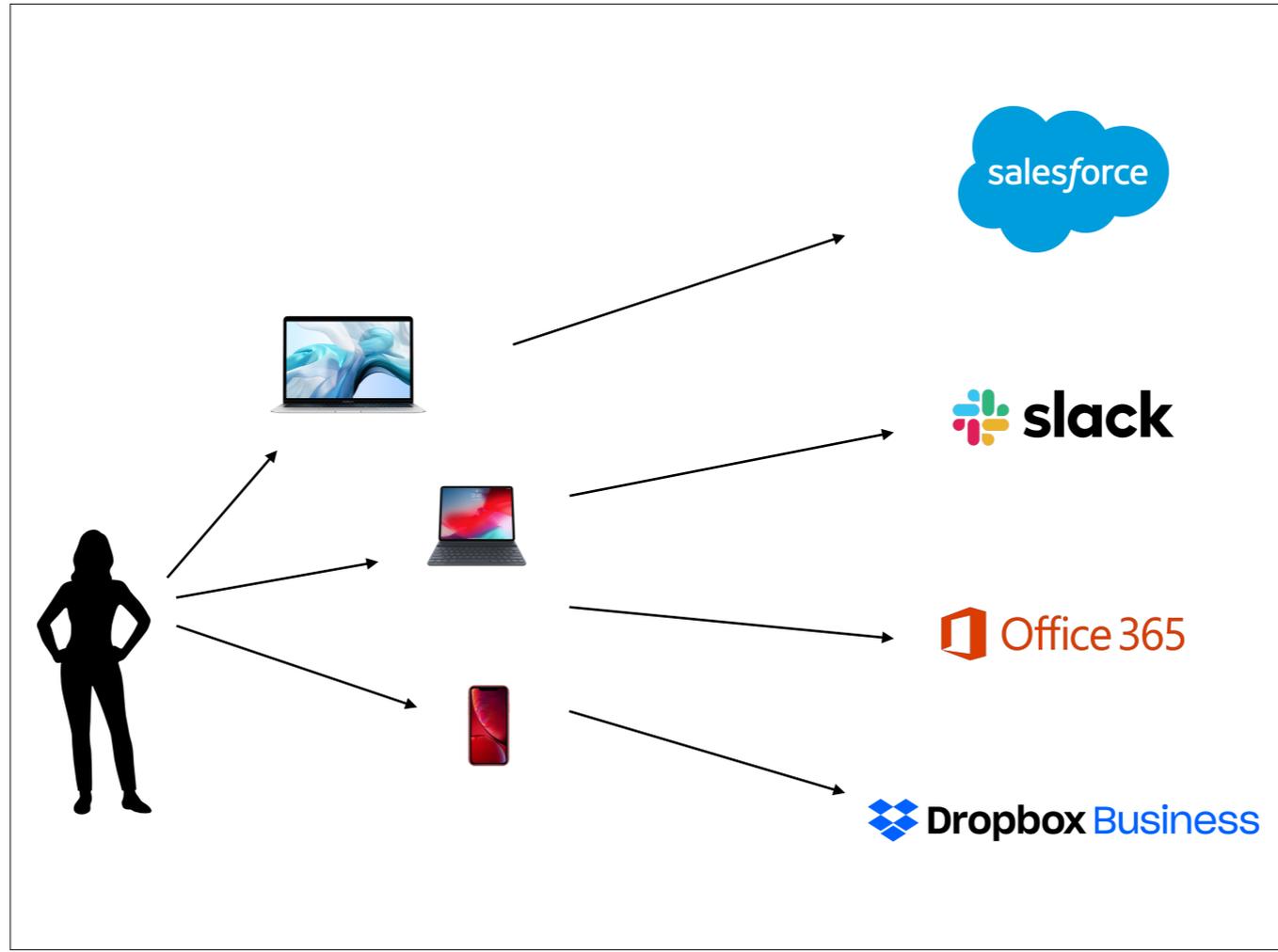
Let's start with the context: why do you exist? What's the point of your job?

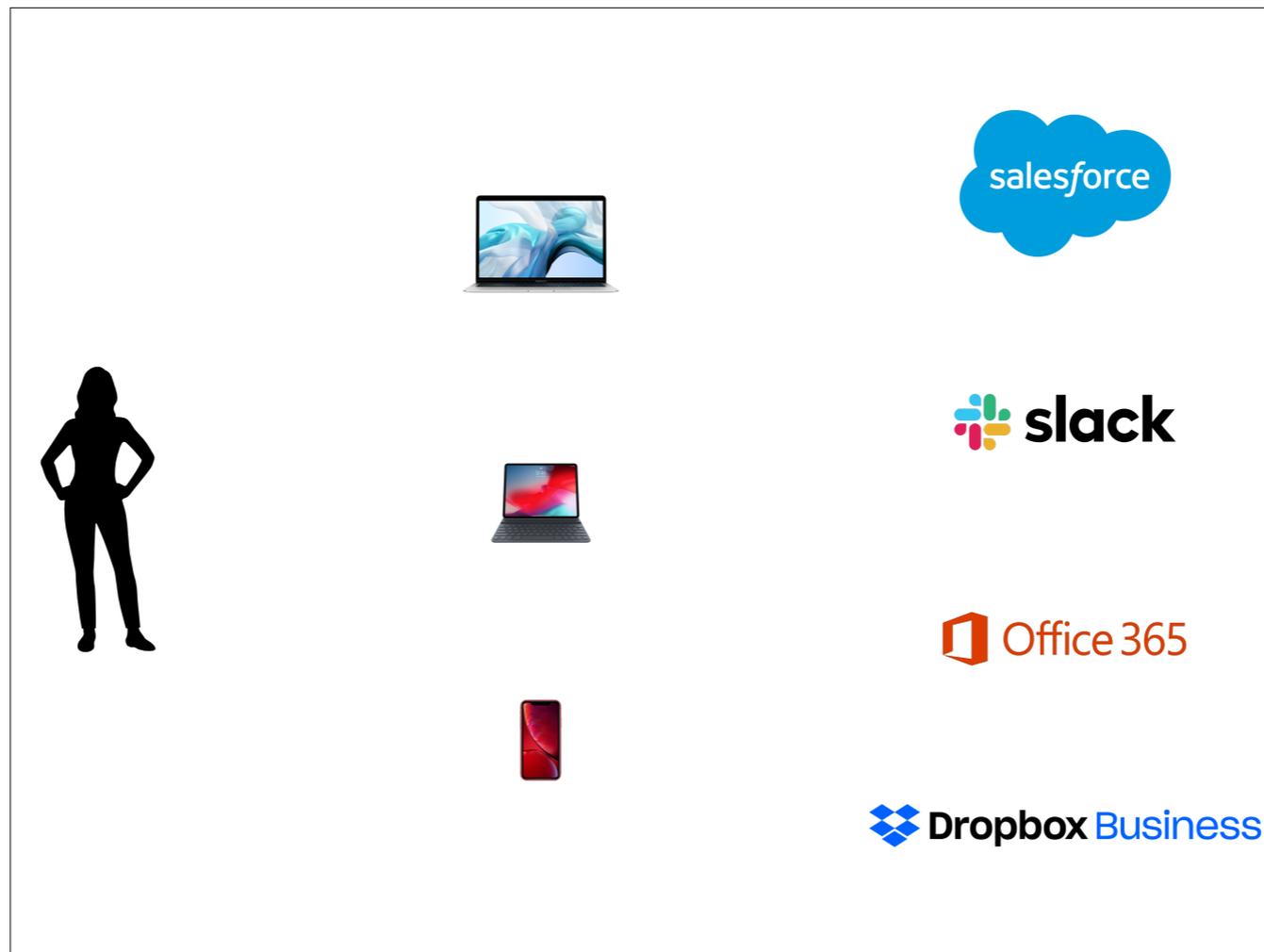


Here is the thing, you company is made of people using devices to access the services their needs

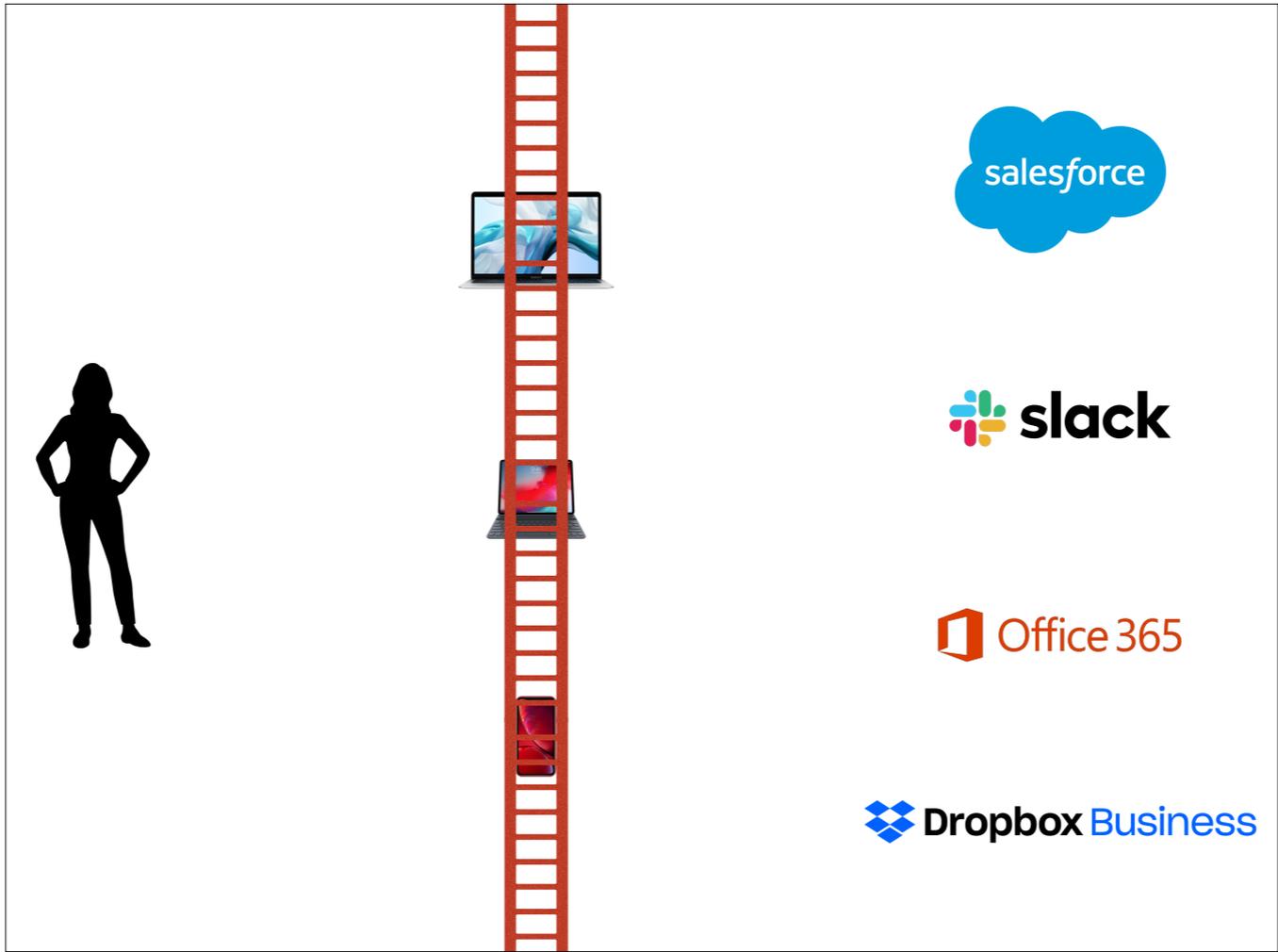


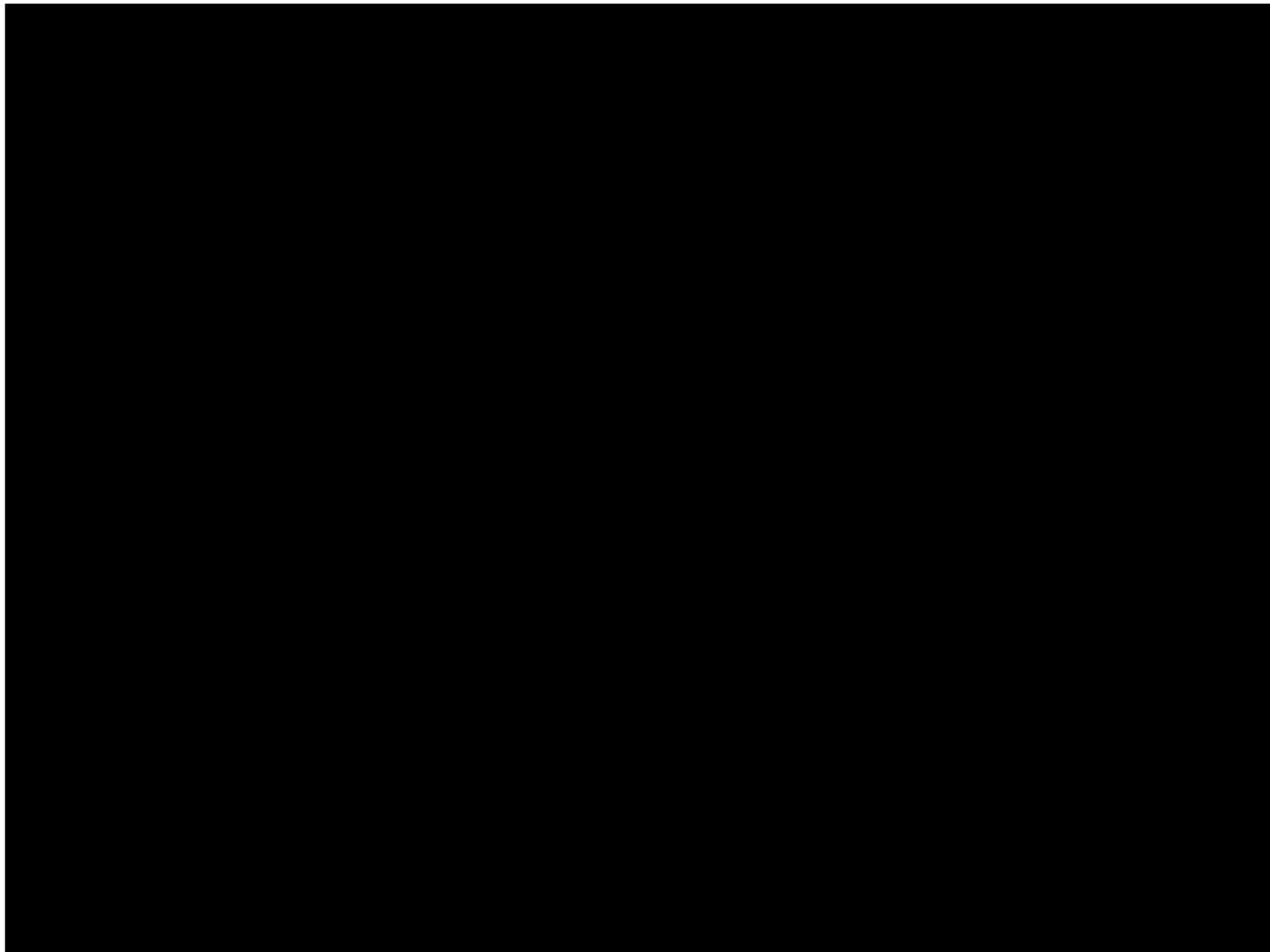




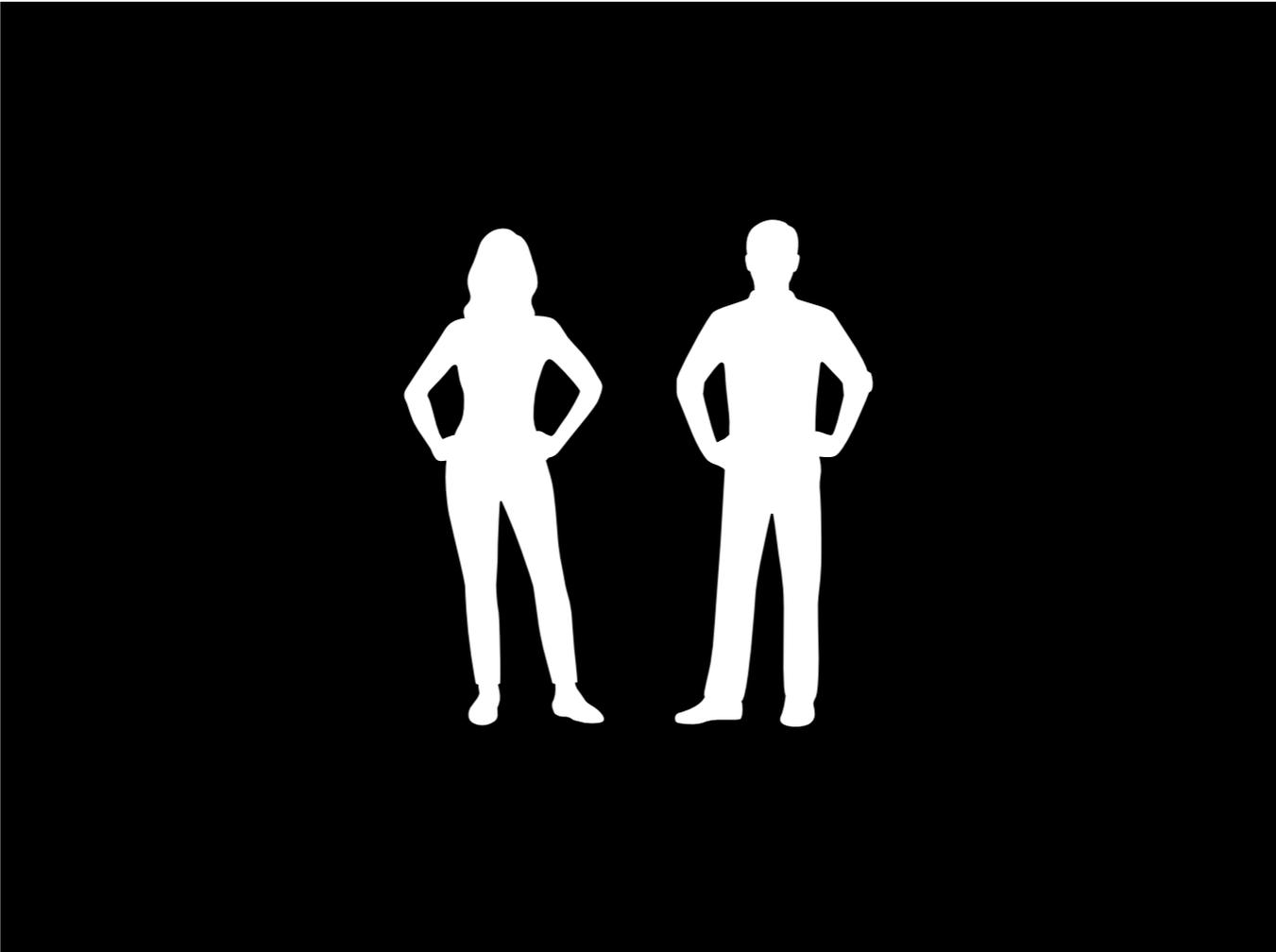


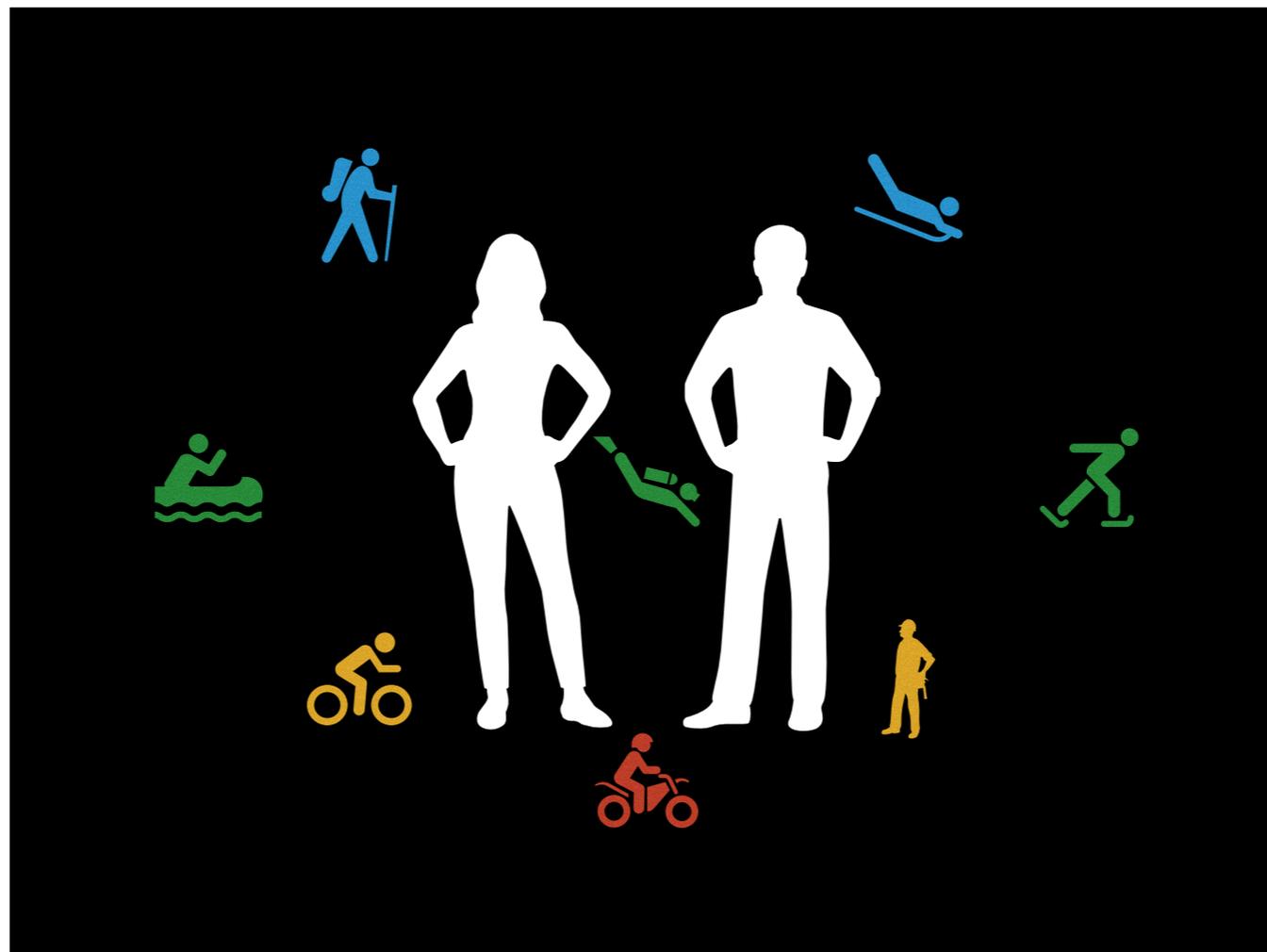
But when you really look at it, for most users, the devices are more acting like a barrier limiting their ability to use what they need to get their job done





Regardless of your organization style, there is always humans, regardless of what they do and who they are, no companies can exist without them.







And your organization need to use services to deliver their own services or products.

**RingCentral**

 **slack**

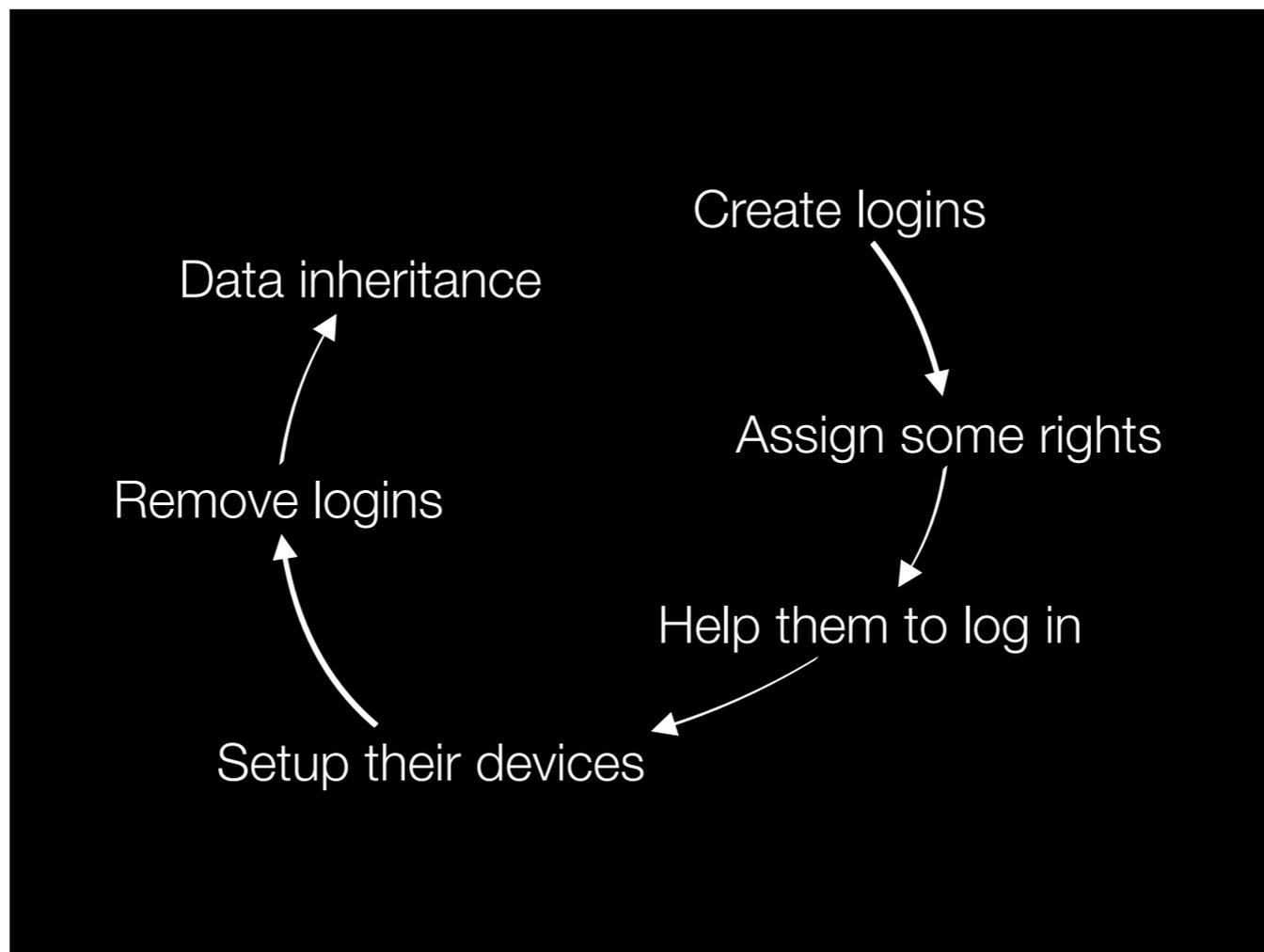


 Office 365

 **Dropbox Business**



Adobe® Creative Cloud™

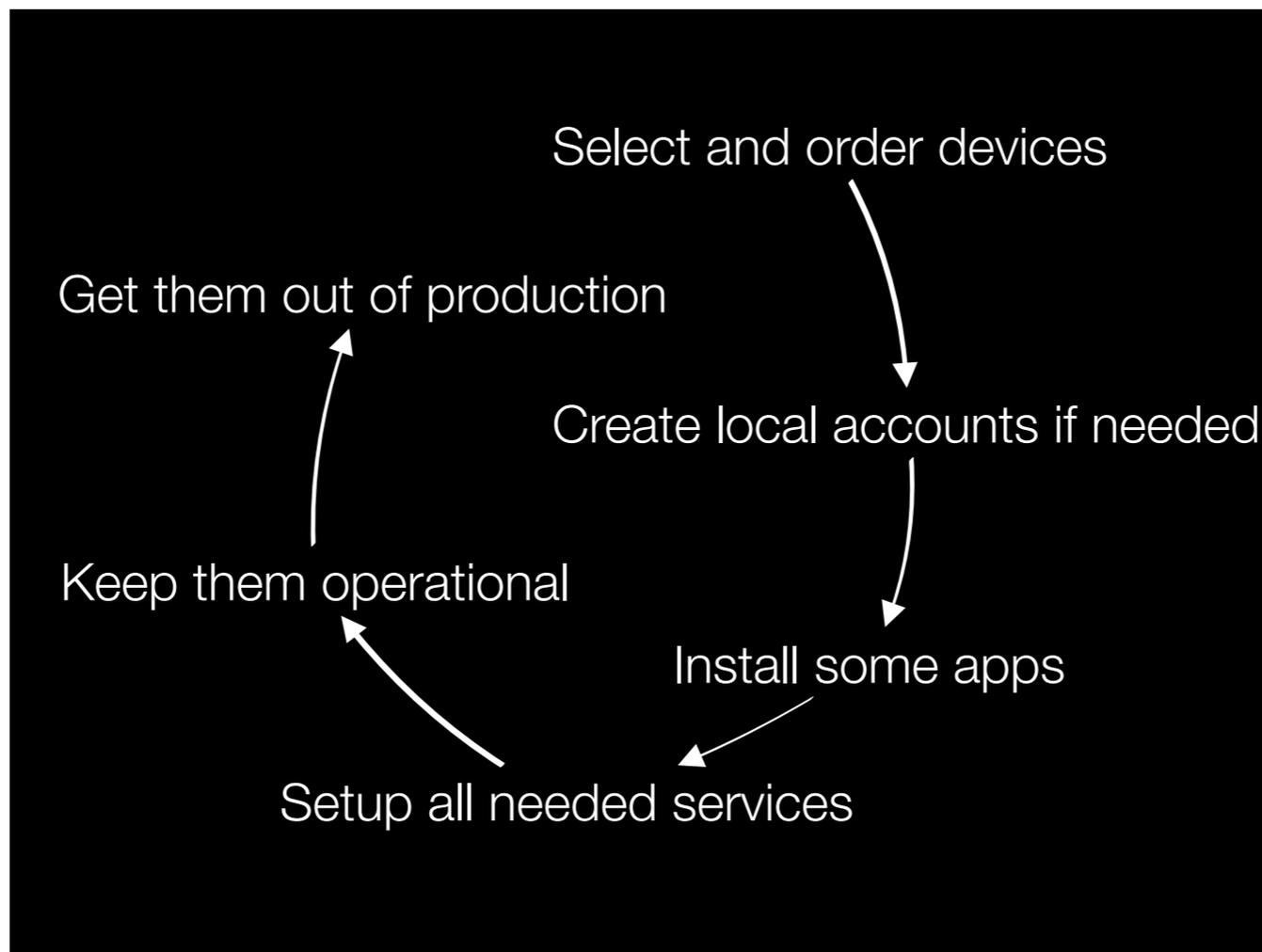


So as an IT you will have to handle all identity needs around those services, so creating IDs, managing rights, etc.

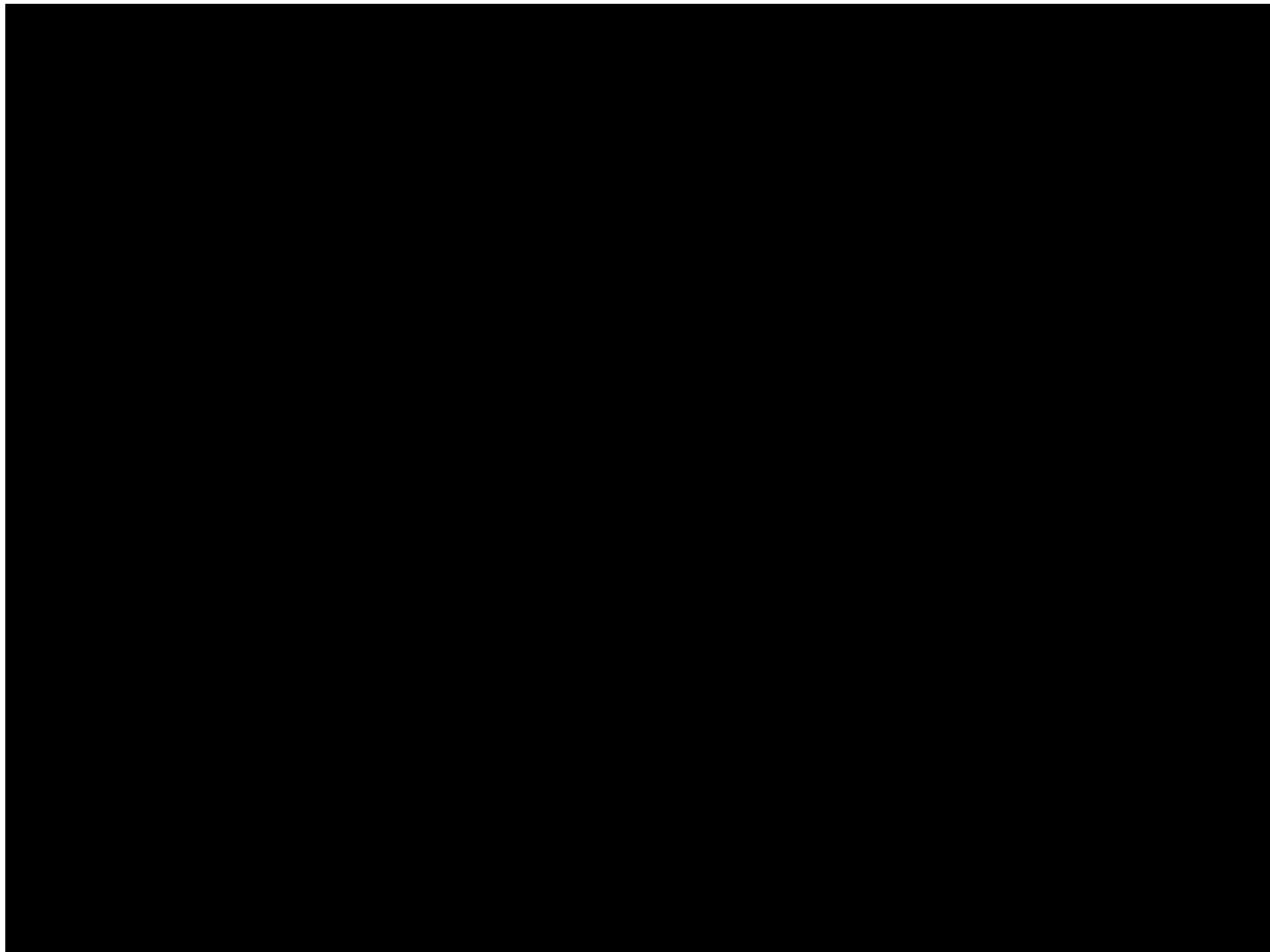


And so, as a requirement to access those services, you will have to provide devices to the end user. But be sure that most of them don't care as you care to their devices and just want to access the services in the end

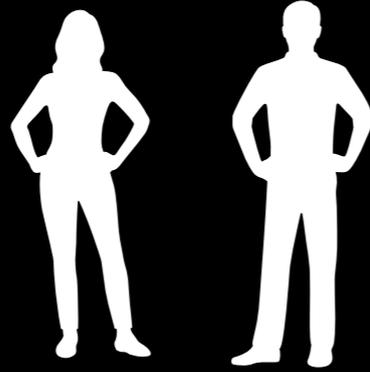




That mean, you will have to handle the whole device lifecycle with account and apps management for them, and you will be in charge of their operational state



Regardless of your model, never forget that at the end, it's only users and services. You and your devices are the one who will be responsible for the « I can't work my computer is broken, it's IT fault »

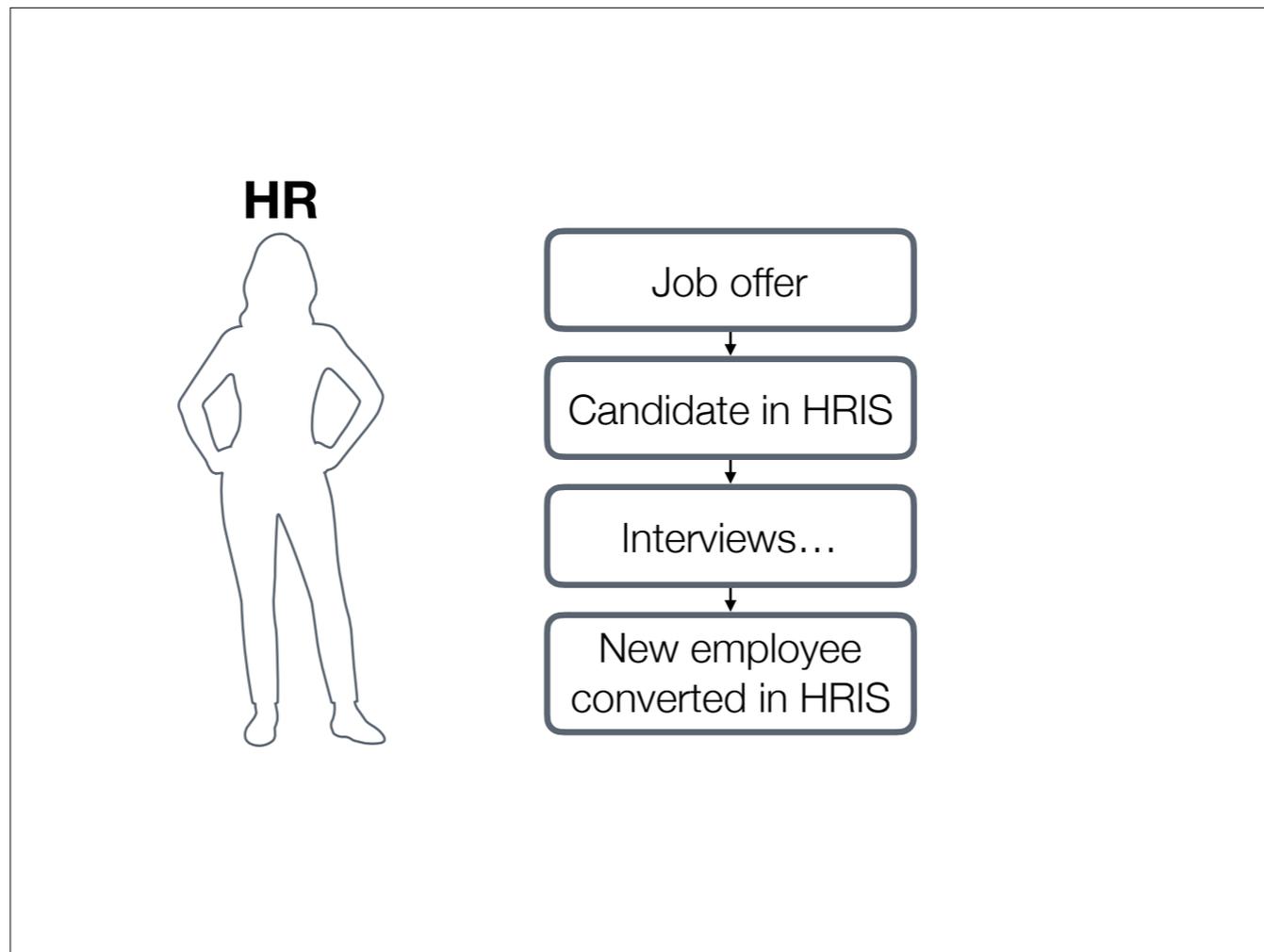


CentralForce365CloudBusiness

# The workflow

Identity management at its finest

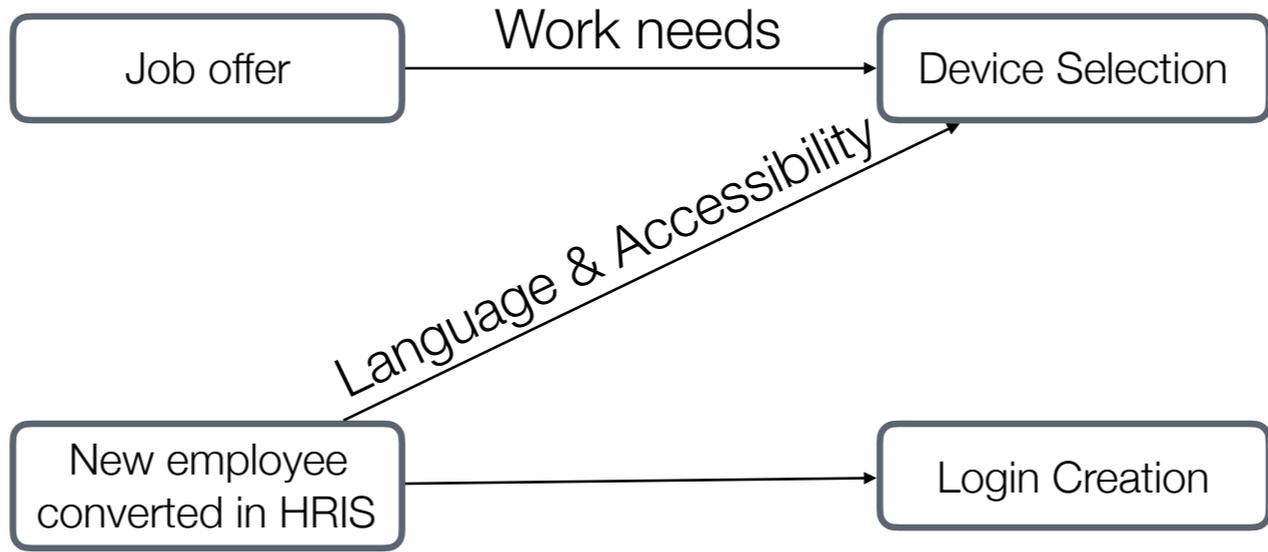
So, let's think about this identity things, because their is identity everywhere!



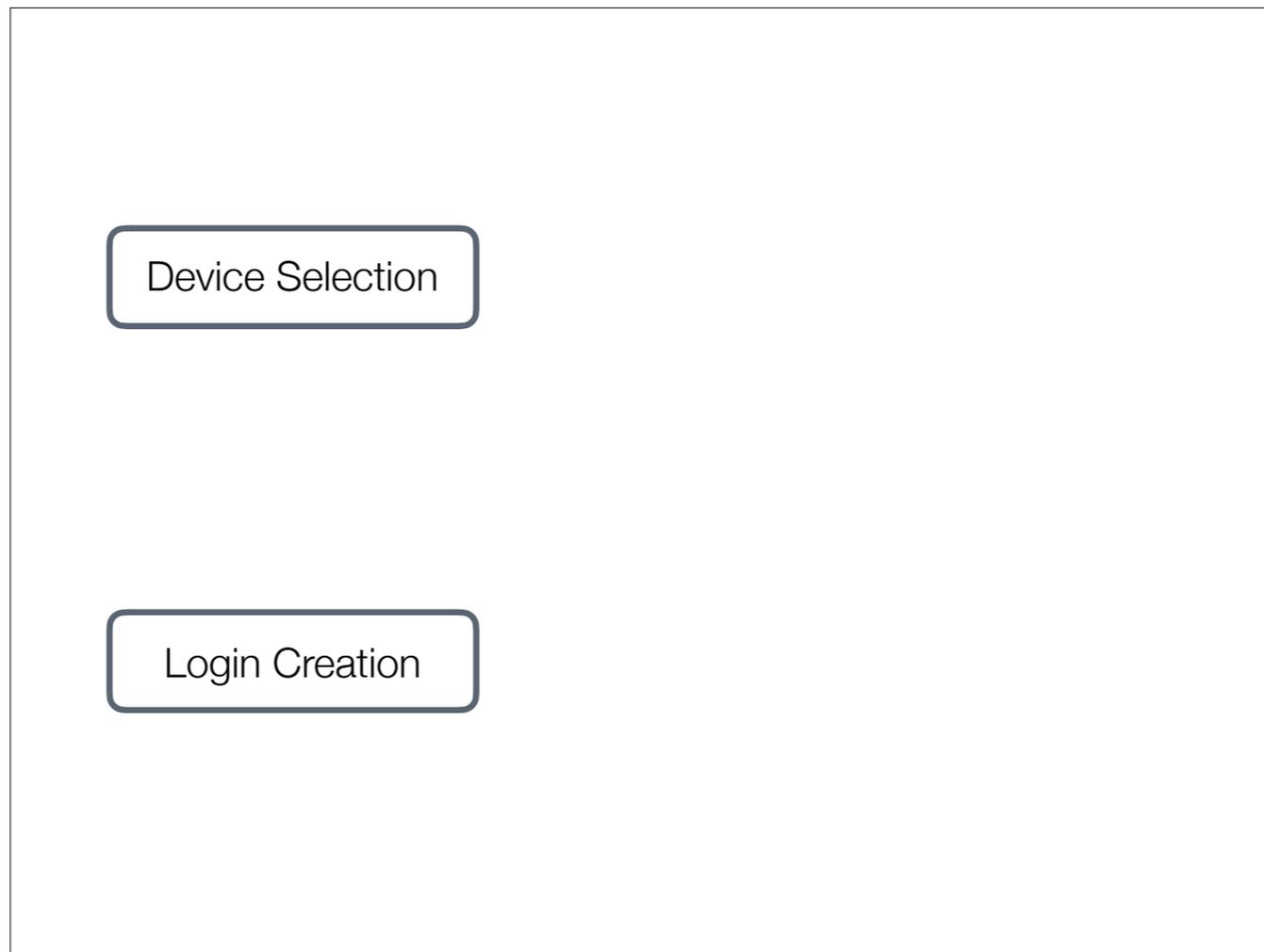
Identity at a company start with Human Resources, with a job offer being open, with candidates being documented in the Human Resources Information System, with interviews and finally with a validated candidate converted in HRIS from candidate state to employee state.



And with those 2 informations, the job offer and the new employee info, you can derivate the device you needs and will obtain all informations needed for the account creation.



Civil State, Department, Manager, Personal e-mail...



Base on the device selection made you will know if you can reuse existing hardware or if you need new one.

And based on the login info and creation, you will be able to know the software licenses needed and you will eventually be able to provide an on-boarding link to the new employee directly to the private e-mail address so when the person start, ID and password are already known.

Device Selection

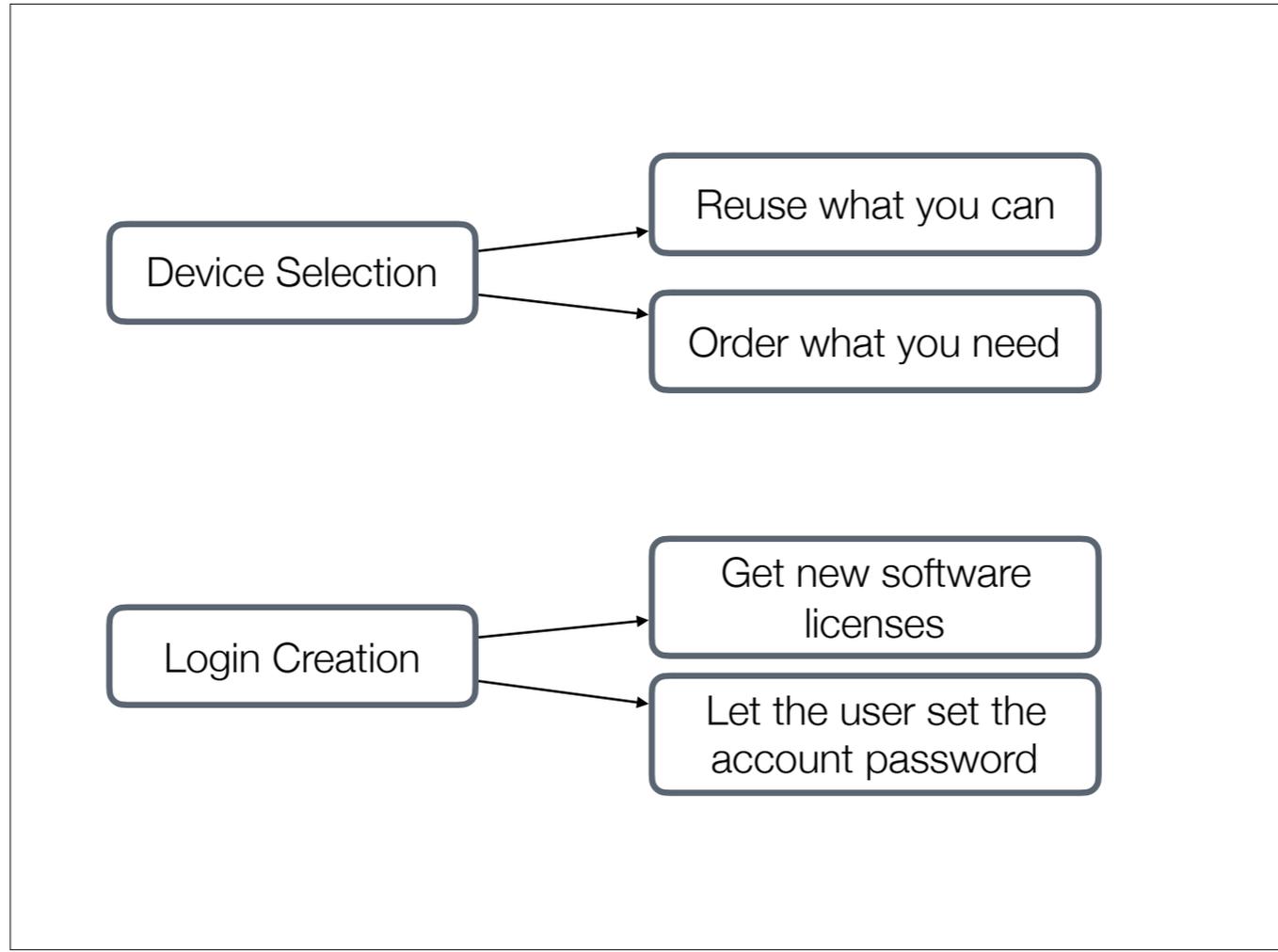
Reuse what you can

Order what you need

Login Creation

Get new software licenses

Let the user set the account password



Reuse what you can

Order what you need

Get new software  
licenses

Let the user set the  
account password

And from that point, you will have everything you need: devices, services and identity.

Reuse what you can

Order what you need



 Office 365  slack

Get new software licenses

 **Dropbox Business**

Let the user set the account password



# HRIS (and SIS)

Human Resources Informations System as well as Student Informations System are the best way for you as IT to get trustable informations about your users. By directly interfacing your directory service with those system you can automate everything needed.

# HRIS (and SIS)

Provide trustable info related to users

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Must be accessible via API or automated CSV export

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Must be accessible via API or automated CSV export

Should also inform about teams for group management

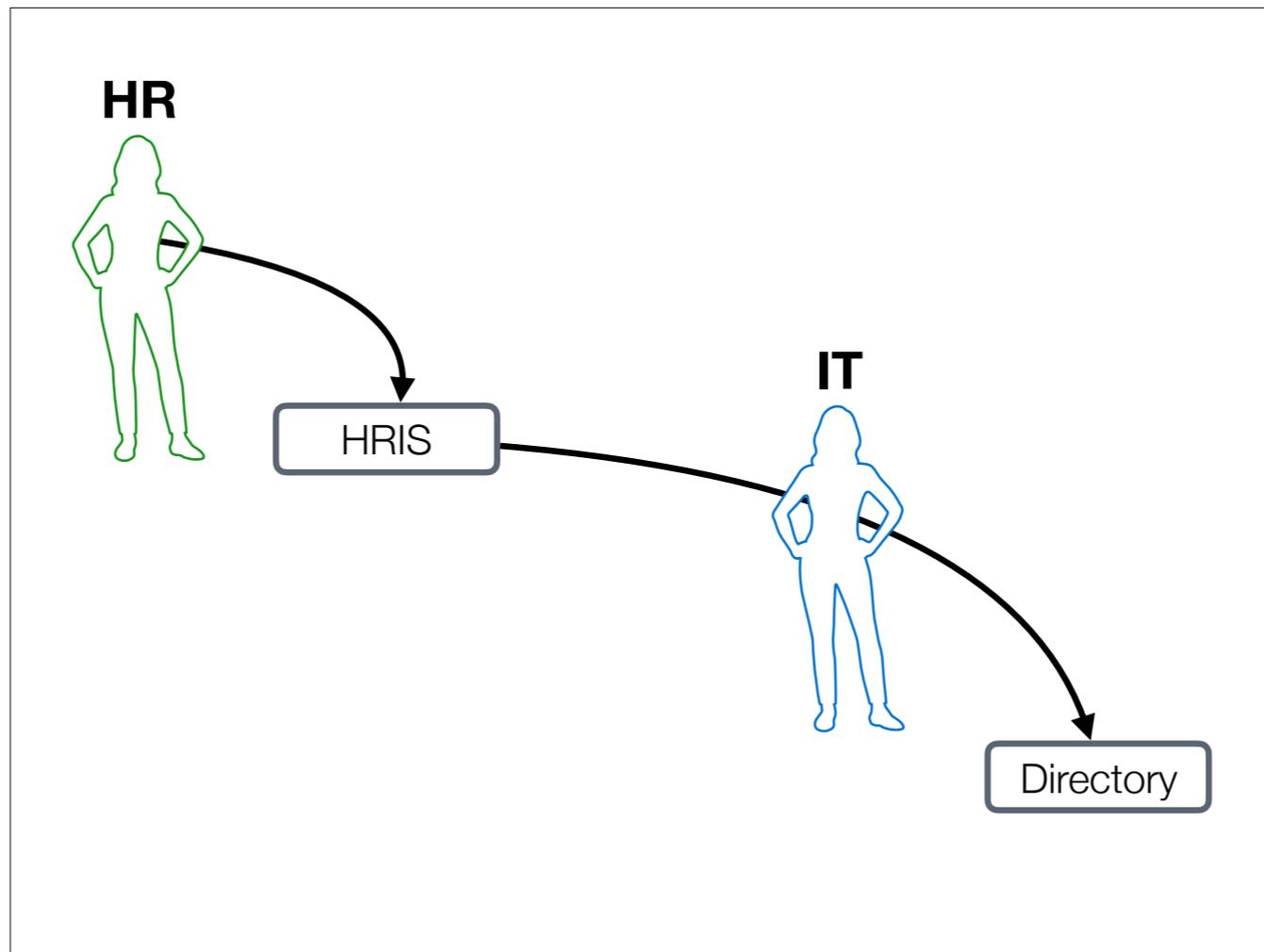
# HRIS (and SIS)

Provide trustable info related to users

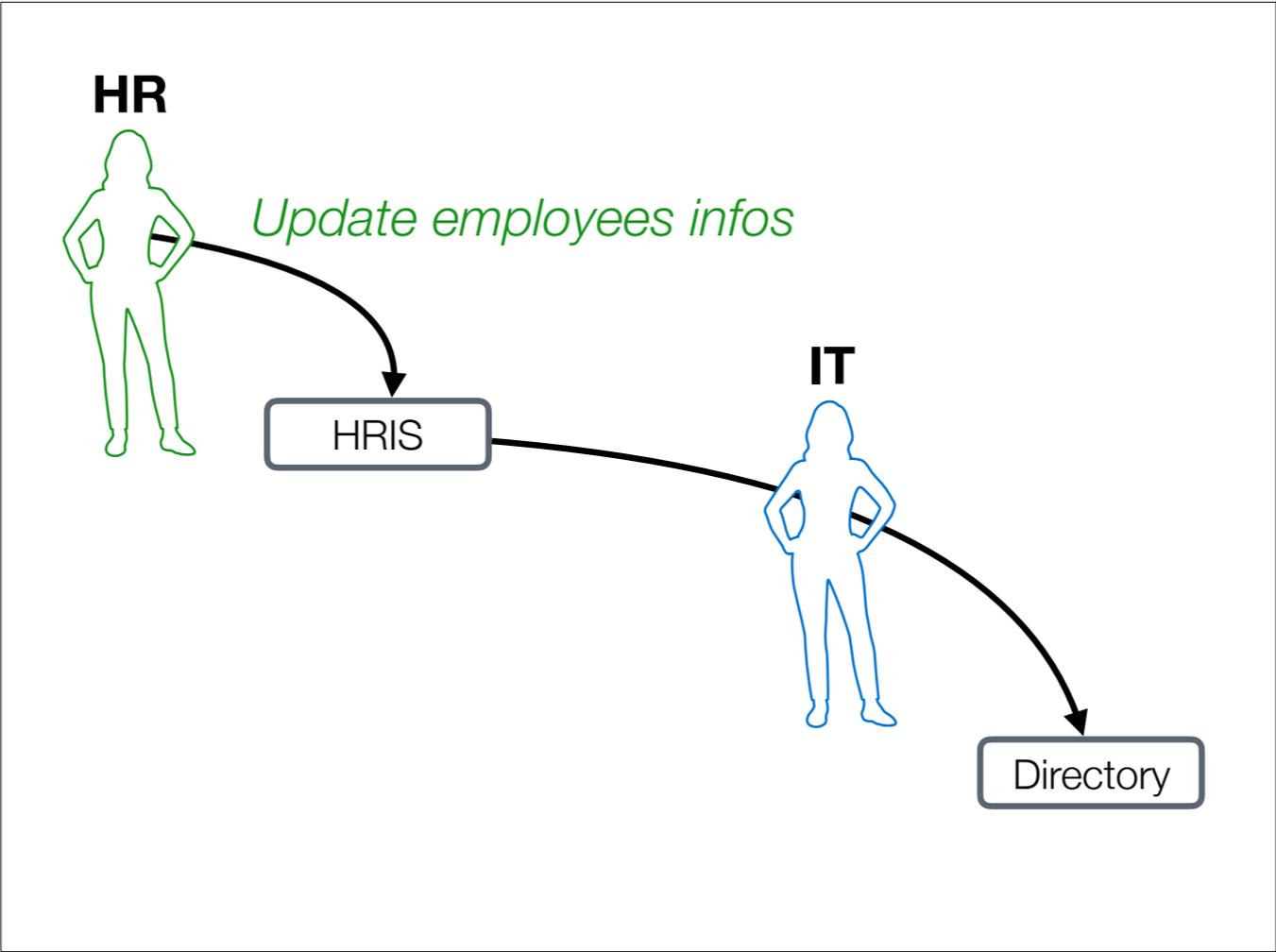
Must be accessible via API or automated CSV export

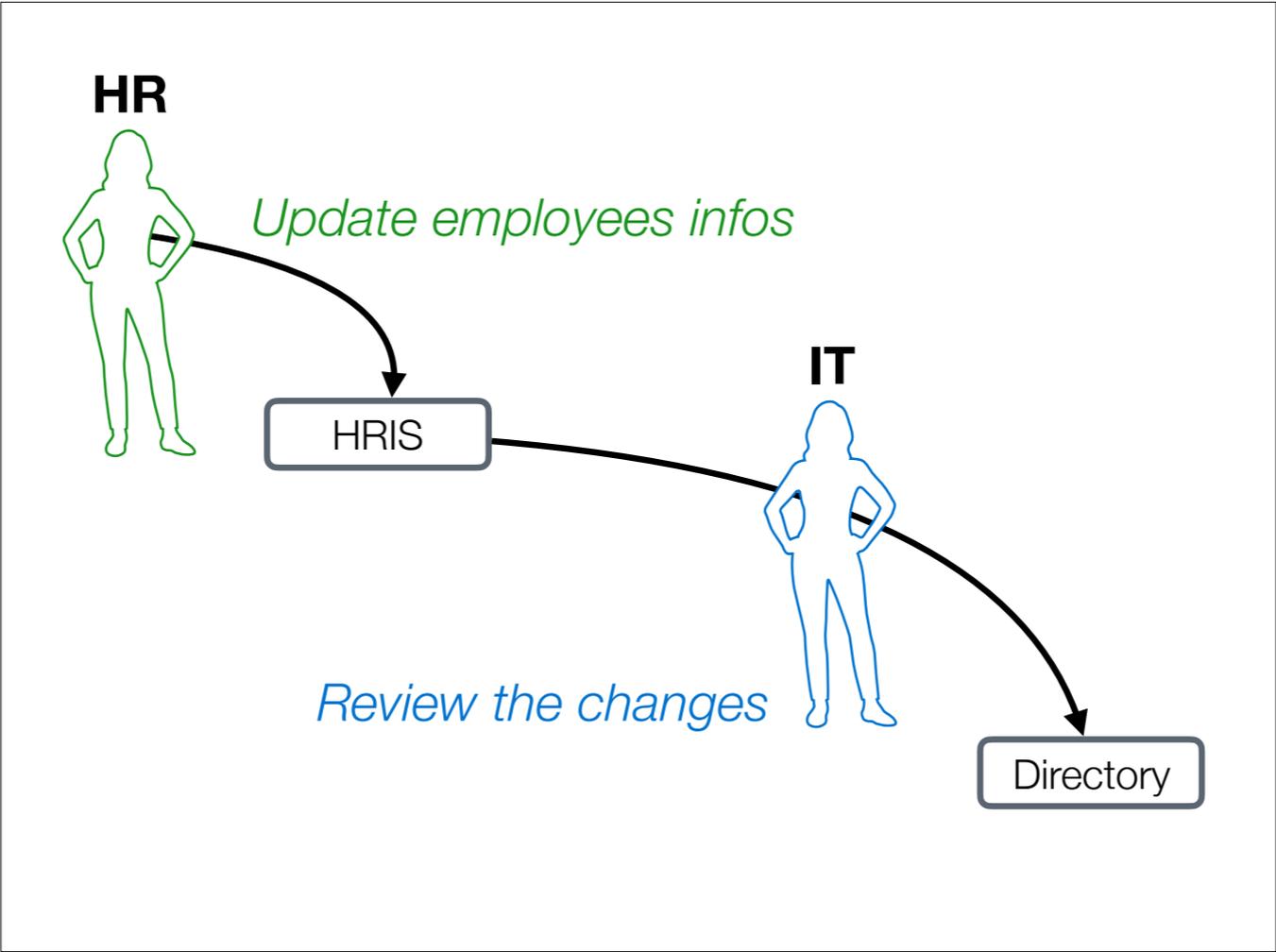
Should also inform about teams for group management

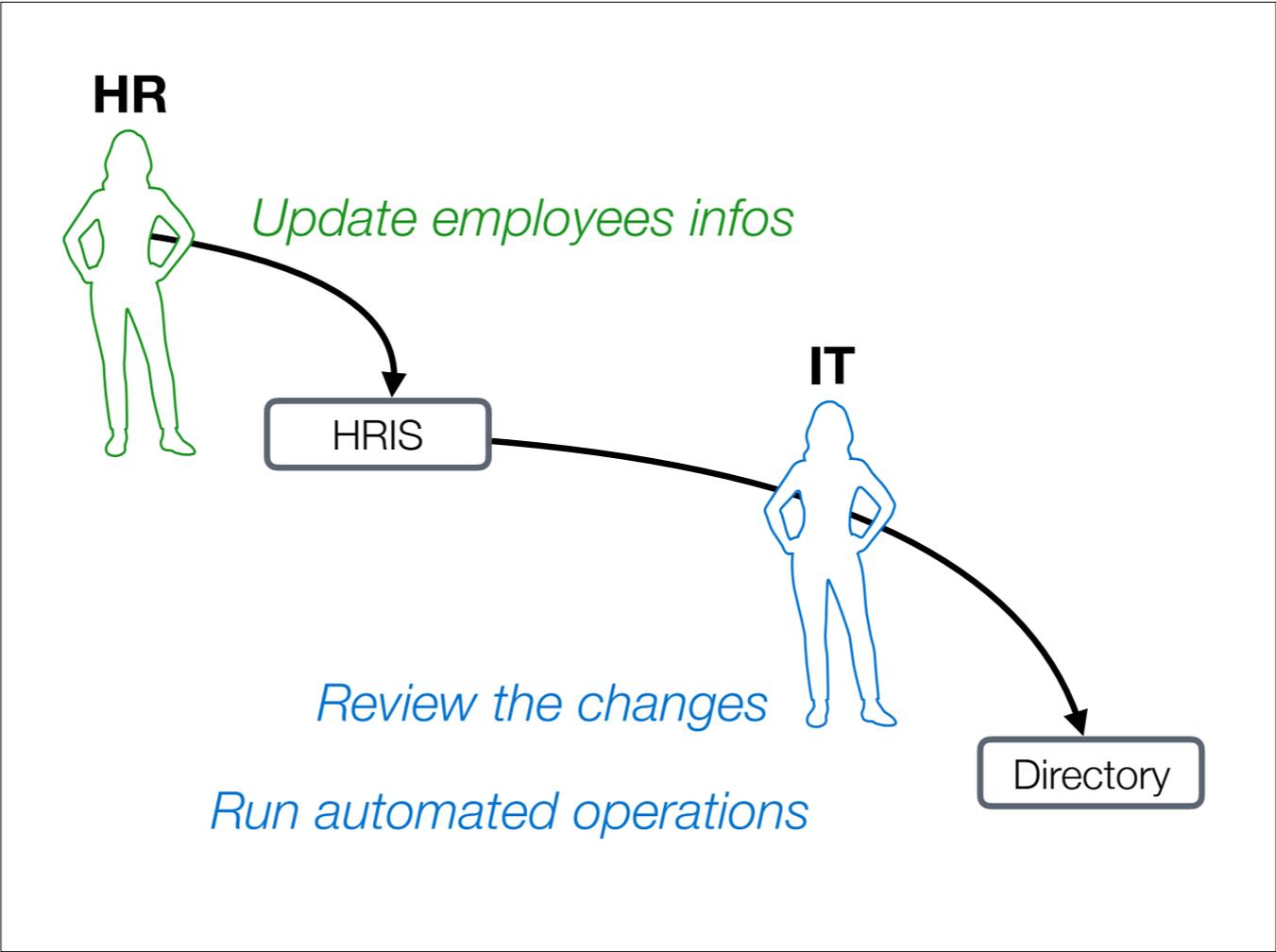
Native integration / custom script to your directory



Main idea is here, HR people fill HRIS with employee info, and you, running automation tool will simply have to check that HR work is done well (no typo or whatever) and run script to do the work, avoiding so human error in between the HR info and the directory







# Accessing the identities

User provisioning or directory request?

Now that we have identities, we need our services to access it, and there is many way to do that

# Directory Request



Service  
Provider

Directory  
Service

The usual model that you all know, is the directory request model used by LDAP. When the user ask something to a Service Provider that require user info, a directory request is sent by the Service Provider to the Directory Service, and so the Directory Service answer the request and then the Service Provider can do its job. Doing so mean that, if you Service Provider is cloud based and your Directory Service on premise, behind a firewall, you will need to open access at firewall level. In such scenario, the Service Provider **MUST** reach the Directory Service to get things done!

# Directory Request



*Lookup Request*

Service  
Provider

Directory  
Service

# Directory Request



*Lookup Request*

*Directory Request*

Service  
Provider

Directory  
Service

# Directory Request



*Lookup Request*

*Directory Request*

*Directory Request Result*

Service  
Provider

Directory  
Service

# Directory Request



*Lookup Request*

*Directory Request*

*Directory Request Result*

*Lookup Request Result*

Service  
Provider

Directory  
Service

# Directory Request



*Lookup Request*

*Directory Request*

*Directory Request Result*

*Lookup Request Result*

Service  
Provider

Directory  
Service

**Service Provider must reach the Directory Service**

# Directory Request



*Lookup Request*

*Directory Request*

*Directory Request Result*

*Lookup Request Result*

Service  
Provider

Directory  
Service

**Service Provider must reach the Directory Service**

# Directory Request



*Lookup Request*

*Directory Request*

*Directory Request Result*

*Lookup Request Result*

Service  
Provider

Directory  
Service

**Service Provider must reach the Directory Service**

# User Provisioning



Service  
Provider

Identity  
Provider

The other way of doing this is with the User Provisioning model, where the Identity Provider will now be in charge to push changes to all services before it need it, so when the user ask for something, the Service Provider is already able to answer.

# User Provisioning



*Inform for identity change*

Service  
Provider

Identity  
Provider

# User Provisioning



*Inform for identity change*

*Lookup Request*

Service  
Provider

Identity  
Provider

# User Provisioning



*Inform for identity change*

*Lookup Request*

*Lookup Request Result*

Service  
Provider

Identity  
Provider

# User Provisioning



*Inform for identity change*

*Lookup Request*

*Lookup Request Result*

Service  
Provider

Identity  
Provider

**Service Provider does not access the Identity Provider**

# Just In Time User Provisioning



Service  
Provider

Identity  
Provider

There is also another User Provisioning method called the Just In Time method, it will make sense in few slides but basically, when the Service Provider rely on the Identity Provider for the authentication, it will be able to use the proof of authentication to serve as an identity update.

# Just In Time User Provisioning



*Authentication Request*

Service  
Provider

Identity  
Provider

# Just In Time User Provisioning



*Authentication Request*

*Authentication Result*

Service  
Provider

Identity  
Provider

# Just In Time User Provisioning



*Authentication Request*

*Authentication Result*

*Proof of identity*

Service  
Provider

Identity  
Provider

# Just In Time User Provisioning



*Authentication Request*

*Authentication Result*

*Proof of identity*

Service  
Provider

Identity  
Provider

**Service Provider can update on the fly with proof of identity**

# Identity Management

Modern authentication and provisioning

Now that we understand the main differences between legacy and modern identity management, let's dive into the workflow and technics around modern authentication and provisioning.

# Modern authentication

Modern authentication can rely on a lot of solution like OpenID, SAML, OAuth, or WS-Fed. The overall scenario is mainly the same with all

# Modern authentication

OpenID

SAML

OAuth

WS-Fed

**RingCentral**<sup>®</sup>



Let say your user want to access their enterprise phone solution, an access request will be sent from the device to the Service Provider

**RingCentral**<sup>®</sup>

1 Access Request



RingCentral®

1 Access Request

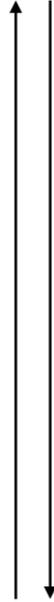


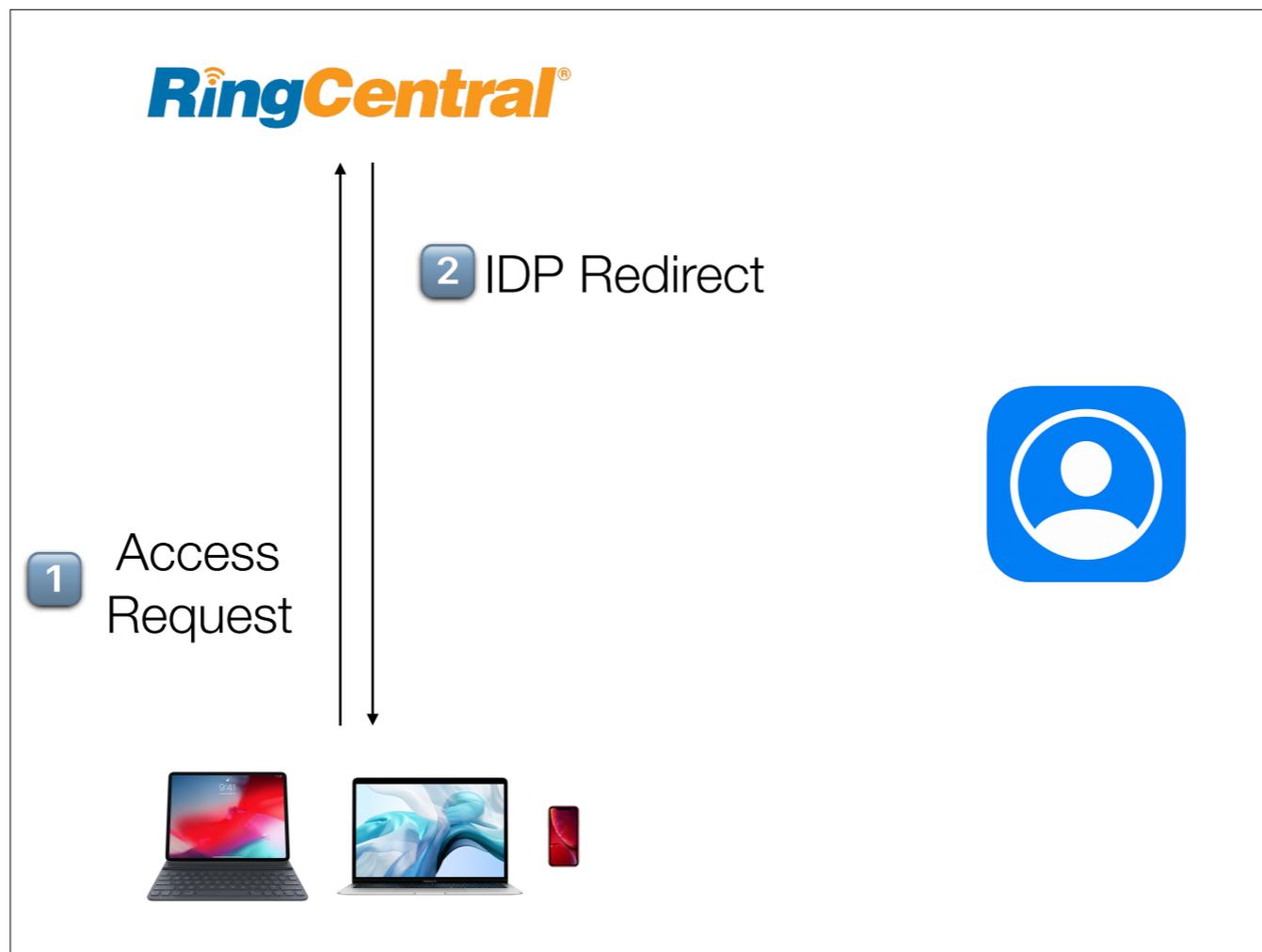
If we are in a modern authentication scenario, the service provider will redirect the user to the Identity Provider for authentication purpose

**RingCentral**<sup>®</sup>

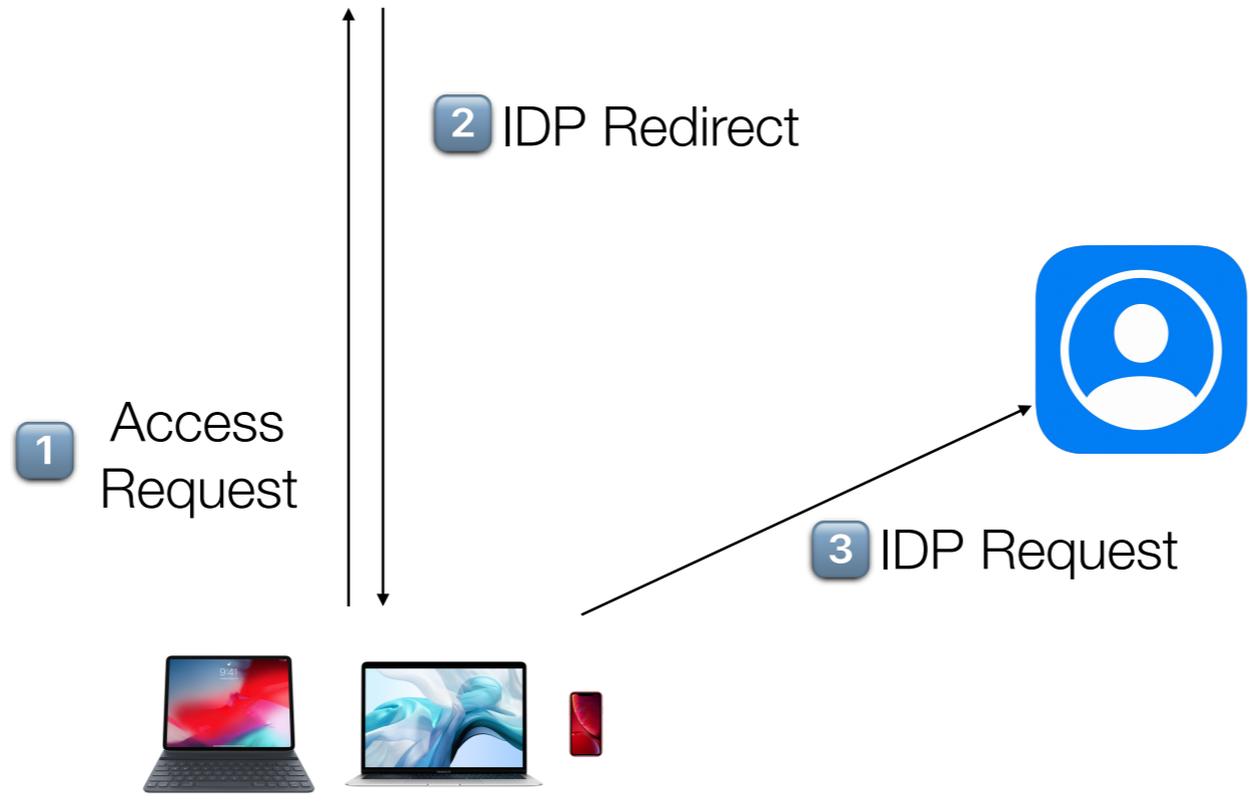
1 Access Request

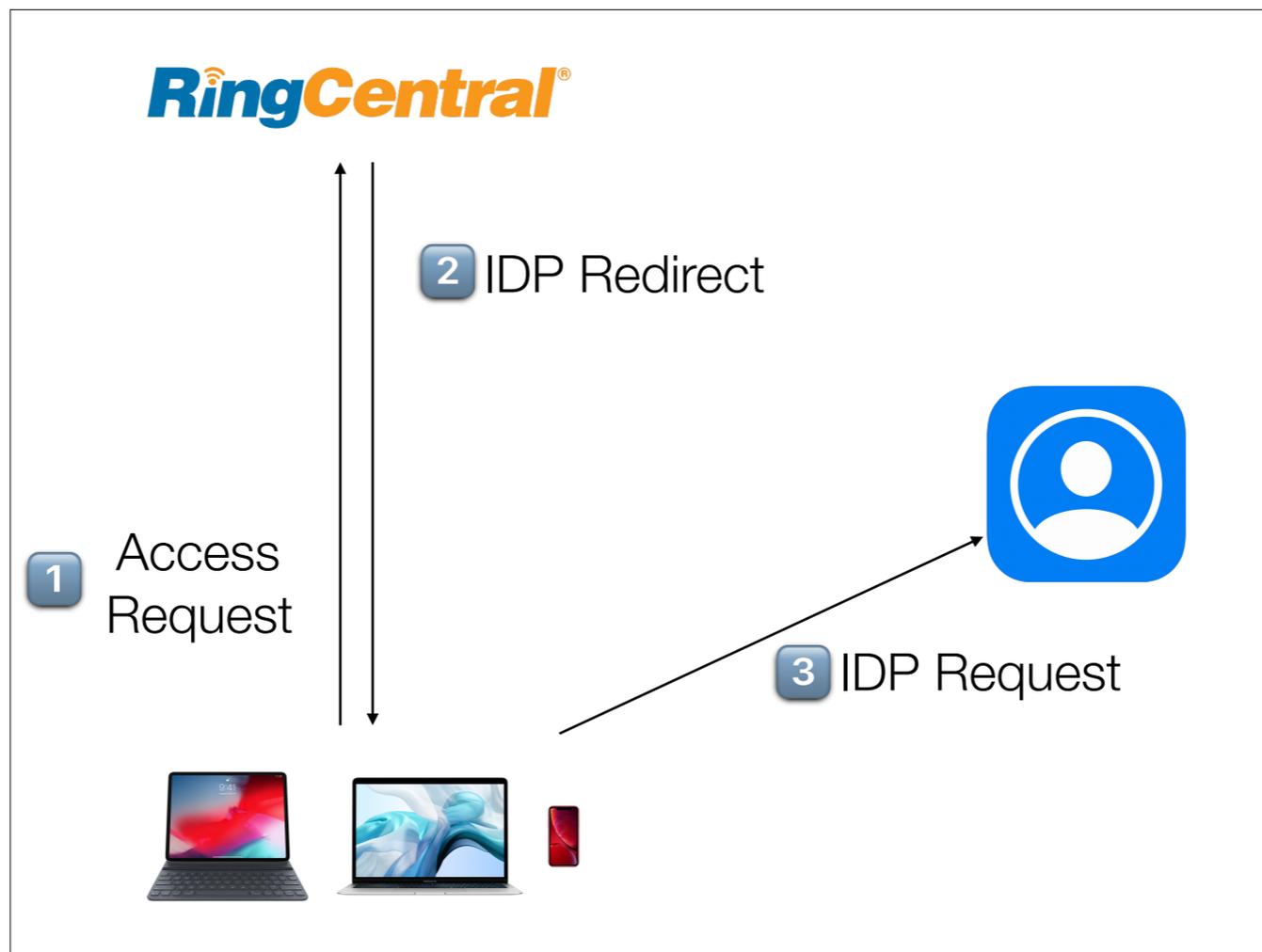
2 IDP Redirect



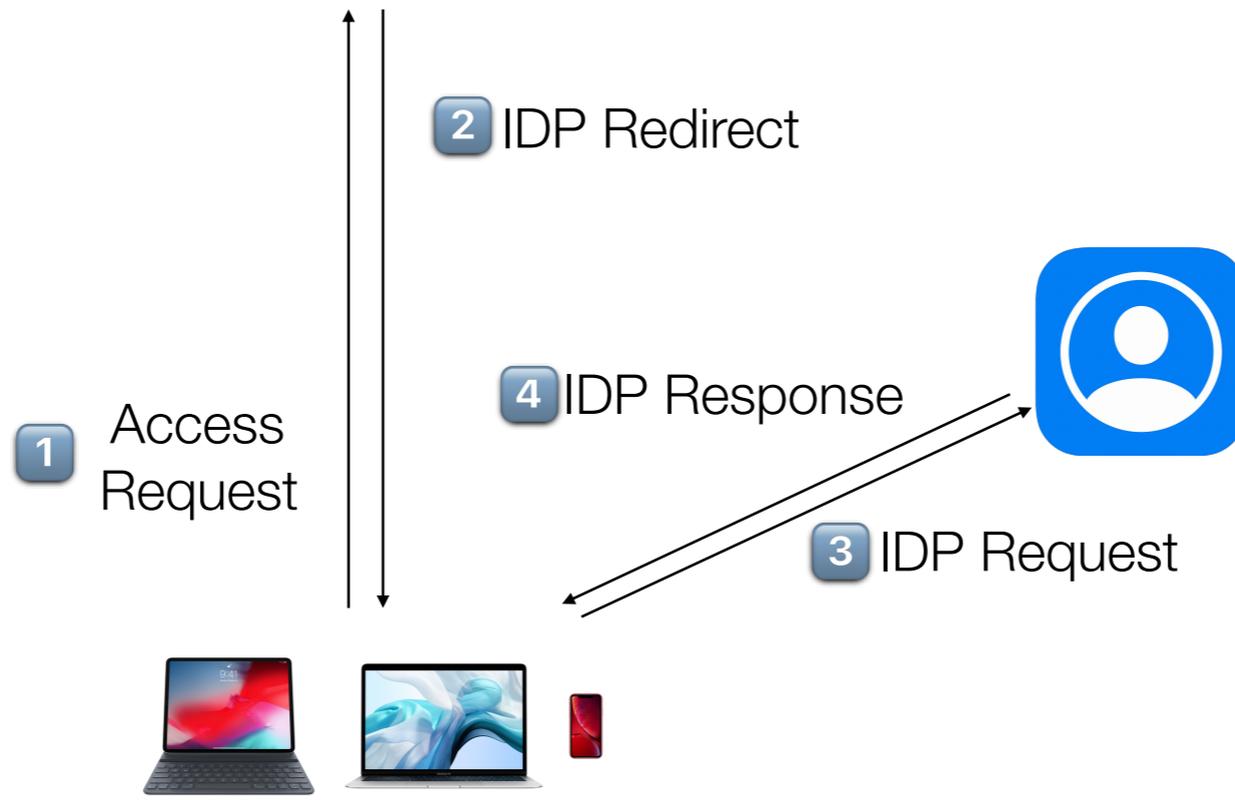


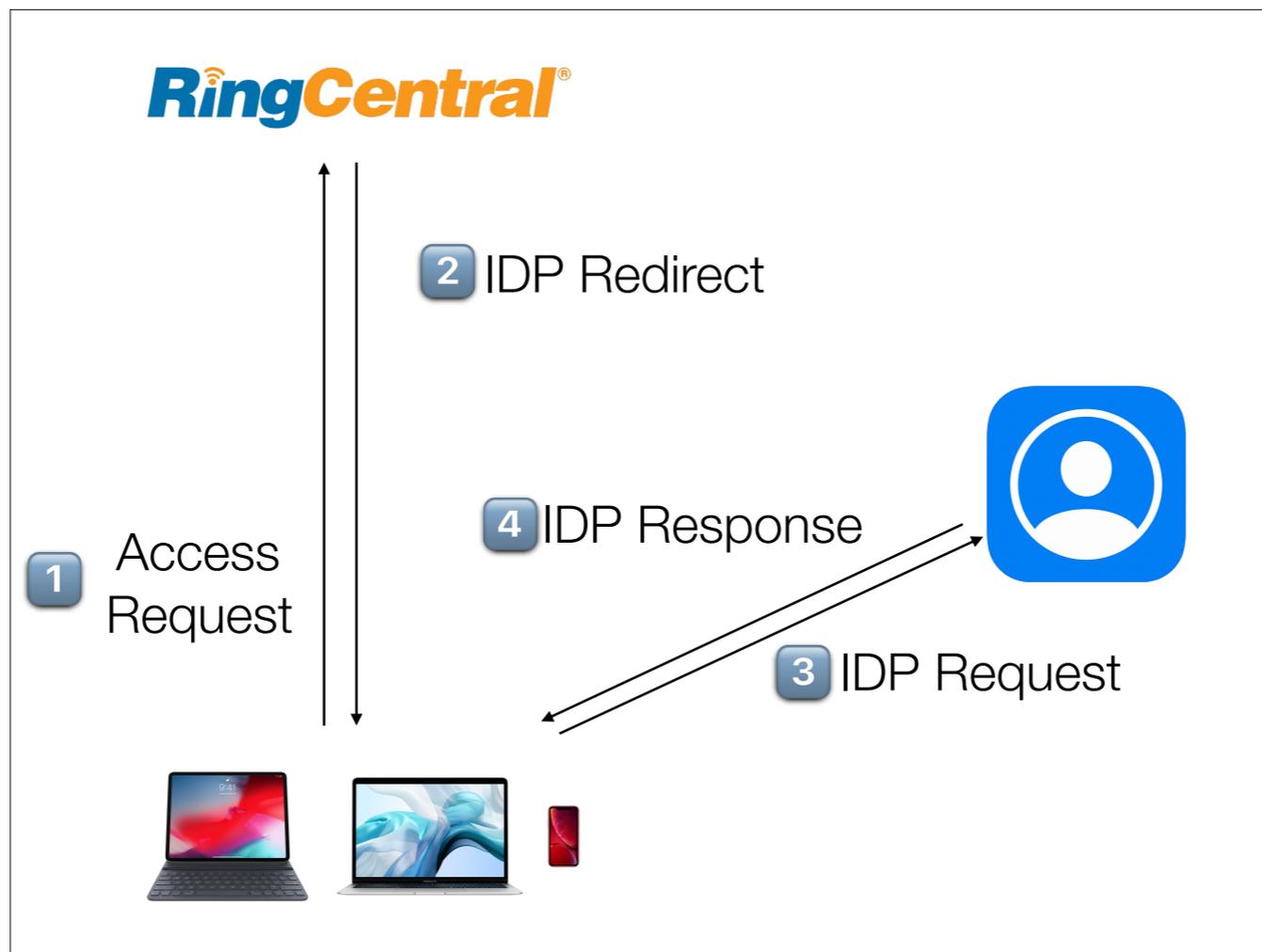
The user will so be redirected to the Identity Provider to get authenticated by any methods.



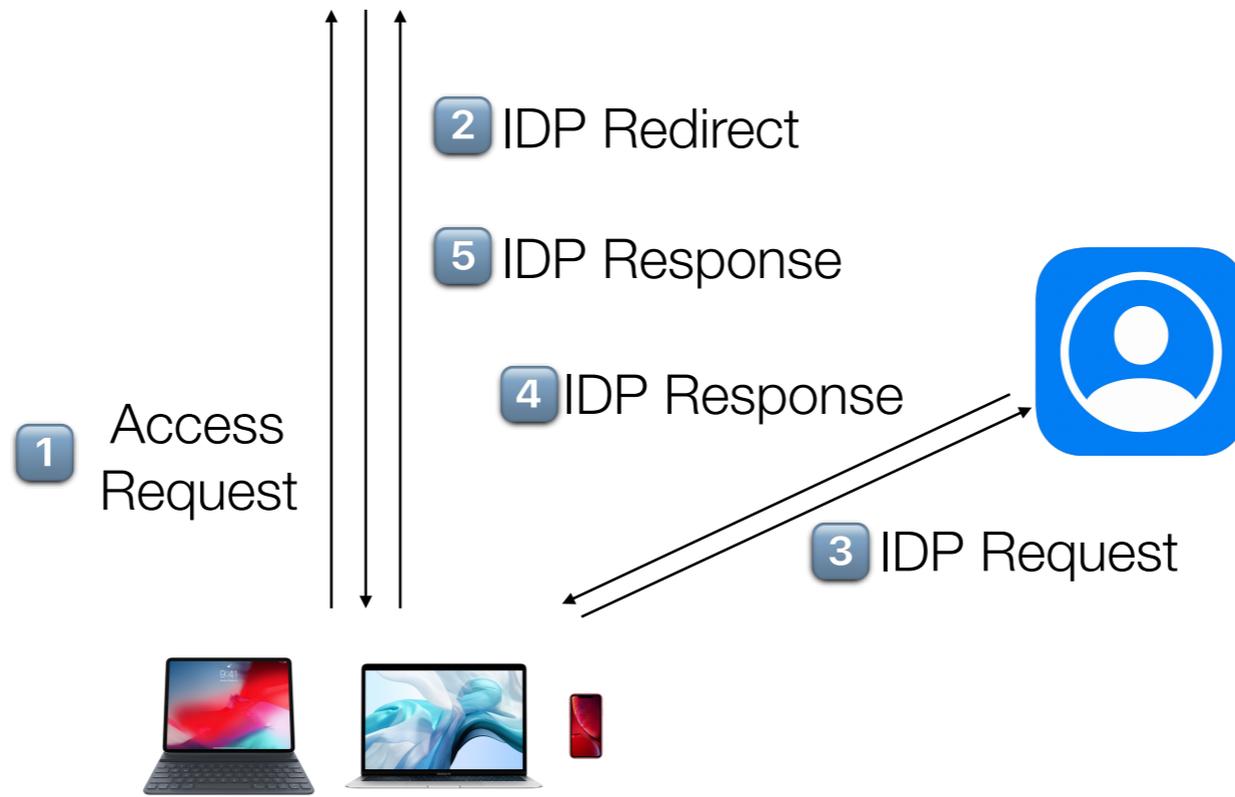


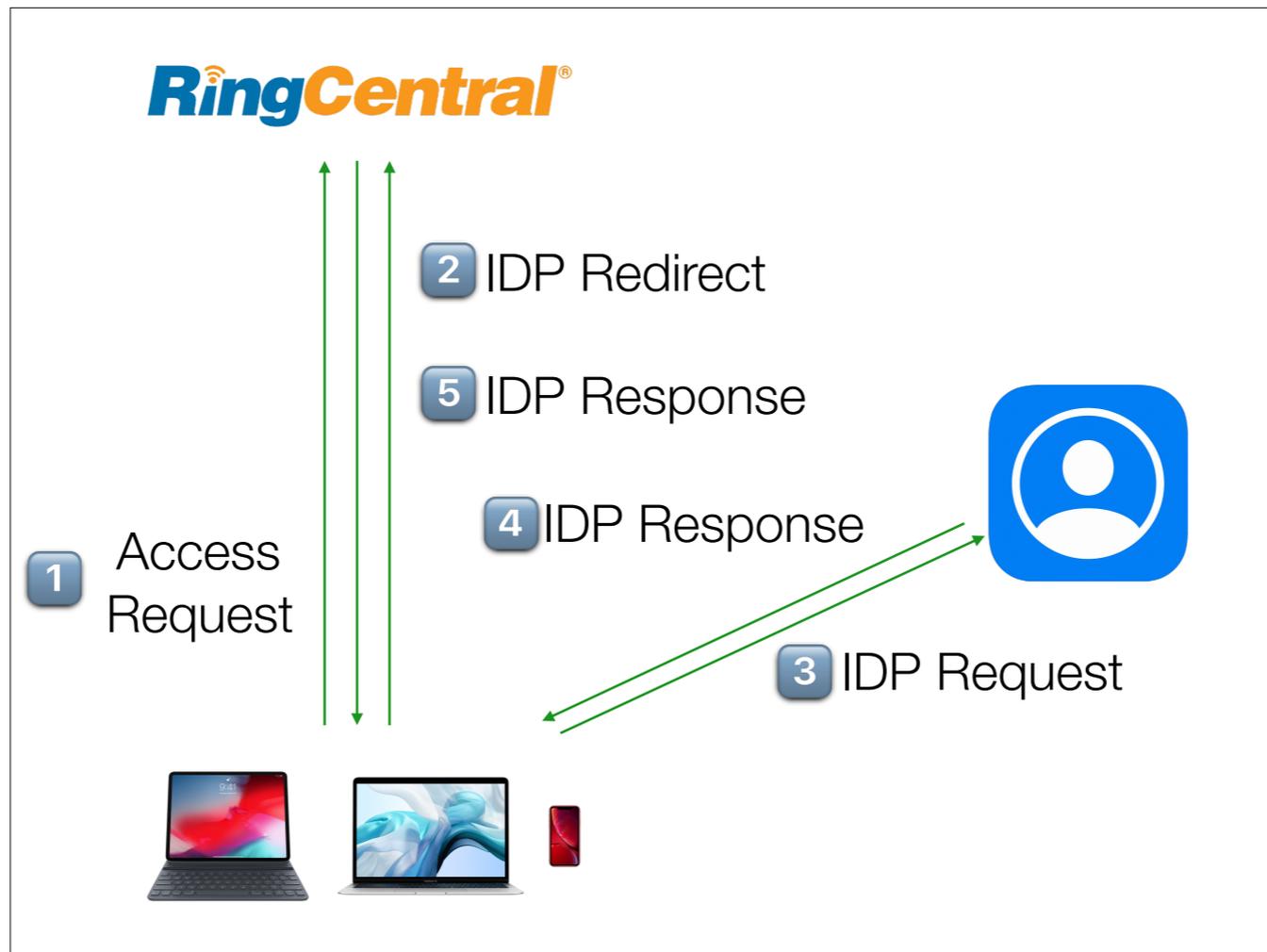
Once authenticated, the Identity Provider send an specific payload as response





And this response will be forwarded back to the Service Provider to finally get access to the service the user want

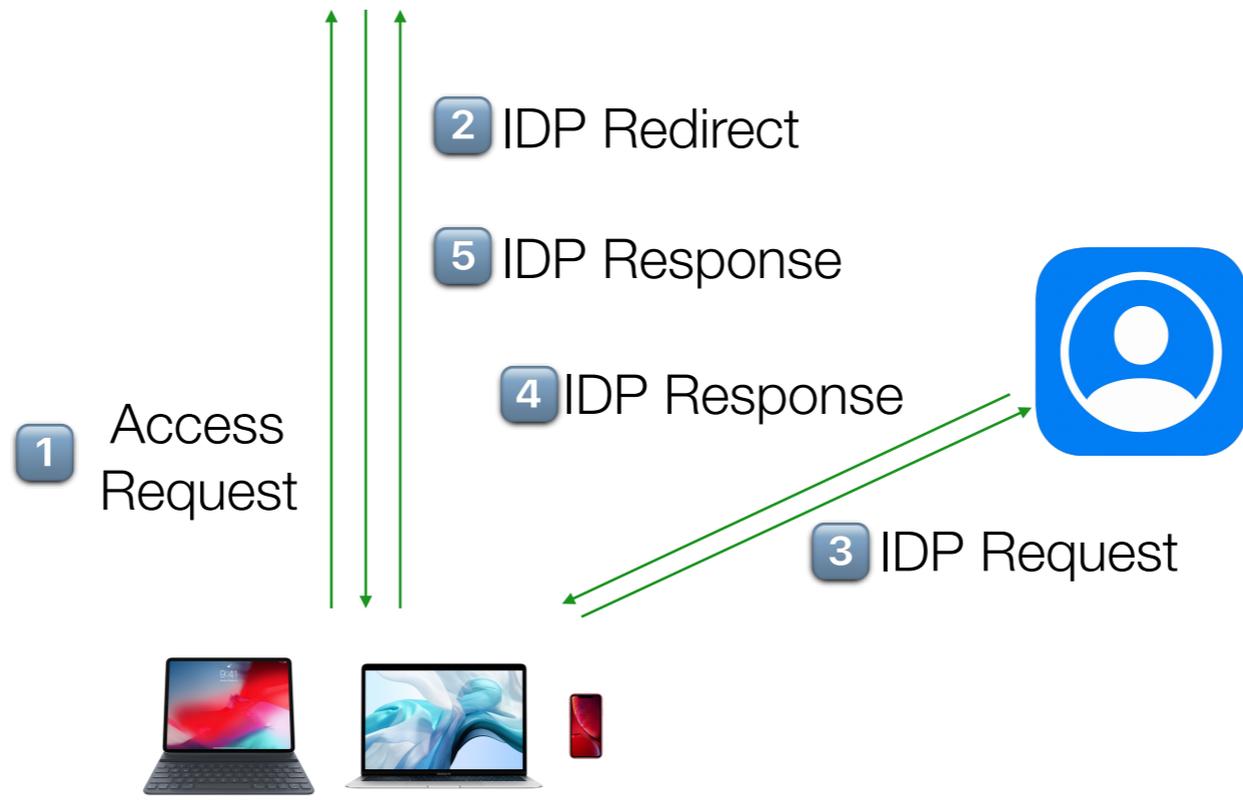




And of course, all of this is protected by HTTPS

RingCentral®

HTTPS



# SAML Response

```
<samlp:Response xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol" Destination="https://ssoeuro.ringcentral.com/sp/ACS.saml2" ID="_e5203c6345a72e6e5680c40fb6d7ce1f" IssueInstant="2019-06-30T20:14:29.972Z"
Version="2.0">
  <saml:Issuer xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion" ID="https://idp.storymaker.fr/md/idp.xml" />
  <ds:Signature xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
    <ds:SignedInfo>
      <ds:CanonicalizationMethod Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
      <ds:SignatureMethod Algorithm="http://www.w3.org/2000/09/xmldsig#rsa-sha1" />
      <ds:Reference URI="#_e5203c6345a72e6e5680c40fb6d7ce1f">
        <ds:Transforms>
          <ds:Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature" />
          <ds:Transform Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
        </ds:Transforms>
        <ds:DigestMethod Algorithm="http://www.w3.org/2000/09/xmldsig#sha1" />
        <ds:DigestValue>...</ds:DigestValue>
      </ds:Reference>
    </ds:SignedInfo>
    <ds:SignatureValue>...</ds:SignatureValue>
  </ds:Signature>
  <samlp:Status>
    <samlp:StatusCode Value="urn:oasis:names:tc:SAML:2.0:status:Success" />
  </samlp:Status>
  <saml:Assertion xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion" ID="_a3afc9a0c7da98beaa3fc19bedfc0db5" IssueInstant="2019-06-30T20:14:29.972Z" Version="2.0">
    <saml:Issuer>https://idp.storymaker.fr/md/idp.xml</saml:Issuer>
    <saml:Subject>
      <saml:NameID Format="urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress" NameQualifier="https://idp.storymaker.fr/md/idp.xml">alice@storymaker.fr</saml:NameID>
      <saml:SubjectConfirmation Method="urn:oasis:names:tc:SAML:2.0:cm:bearer">
        <saml:SubjectConfirmationData NotOnOrAfter="2019-06-30T20:17:49.972Z" Recipient="https://ssoeuro.ringcentral.com/sp/ACS.saml2" />
      </saml:SubjectConfirmation>
    </saml:Subject>
    <saml:Conditions NotBefore="2019-06-30T20:14:14.972Z" NotOnOrAfter="2019-06-30T20:17:49.972Z">
      <saml:AudienceRestriction>
        <saml:Audience>saml2:ringcentral:prodeuro</saml:Audience>
      </saml:AudienceRestriction>
    </saml:Conditions>
    <saml:AuthnStatement AuthnInstant="2019-06-30T20:14:29.972Z" SessionIndex="_f81d1fe9b2fcc721af9badad89f386d7">
      <saml:AuthnContext>
        <saml:AuthnContextClassRef>urn:oasis:names:tc:SAML:2.0:ac:classes:PasswordProtectedTransport</saml:AuthnContextClassRef>
      </saml:AuthnContext>
    </saml:AuthnStatement>
  </saml:Assertion>
</samlp:Response>
```

This IDP response, if we take SAML, look like that. Let's start to read it

# SAML Response

```
<samlp:Response  
  xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol"  
  Destination="https://ssoeuro.ringcentral.com/sp/ACS.saml2"  
  ID="_e5203c6345a72e6e5680c40fb6d7ce1f"  
  IssueInstant="2019-06-30T20:14:29.972Z"  
  Version="2.0">  
  ...  
</samlp:Response>
```

In the first part, you will have information about the target service for whom this response has been made

# SAML Response

```
<samlp:Response  
  xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol"  
  Destination="https://ssoeuro.ringcentral.com/sp/ACS.saml2"  
  ID="_e5203c6345a72e6e5680c40fb6d7ce1f"  
  IssueInstant="2019-06-30T20:14:29.972Z"  
  Version="2.0">  
  ...  
</samlp:Response>
```

# SAML Response

```
<saml:Issuer xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">https://idp.storymaker.fr/md/idp.xml</saml:Issuer>
<ds:Signature xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
  <ds:SignedInfo>
    <ds:CanonicalizationMethod Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
    <ds:SignatureMethod Algorithm="http://www.w3.org/2000/09/xmldsig#rsa-sha1" />
    <ds:Reference URI="#_e5203c6345a72e6e5680c40fb6d7ce1f">
      <ds:Transforms>
        <ds:Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature" />
        <ds:Transform Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
      </ds:Transforms>
      <ds:DigestMethod Algorithm="http://www.w3.org/2000/09/xmldsig#sha1" />
      <ds:DigestValue>...</ds:DigestValue>
    </ds:Reference>
  </ds:SignedInfo>
  <ds:SignatureValue>...</ds:SignatureValue>
</ds:Signature>
<samlp:Status>
  <samlp:StatusCode Value="urn:oasis:names:tc:SAML:2.0:status:Success" />
</samlp:Status>
```

You will also have a signature part, to be sure that the response hasn't been tempered in-between. It's a proof of authentication so it has to be robust!

# SAML Response

```
<saml:Issuer xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">https://idp.storymaker.fr/md/idp.xml</saml:Issuer>
<ds:Signature xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
  <ds:SignedInfo>
    <ds:CanonicalizationMethod Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
    <ds:SignatureMethod Algorithm="http://www.w3.org/2000/09/xmldsig#rsa-sha1" />
    <ds:Reference URI="#_e5203c6345a72e6e5680c40fb6d7ce1f">
      <ds:Transforms>
        <ds:Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature" />
        <ds:Transform Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
      </ds:Transforms>
      <ds:DigestMethod Algorithm="http://www.w3.org/2000/09/xmldsig#sha1" />
      <ds:DigestValue>...</ds:DigestValue>
    </ds:Reference>
  </ds:SignedInfo>
  <ds:SignatureValue>...</ds:SignatureValue>
</ds:Signature>
<samlp:Status>
  <samlp:StatusCode Value="urn:oasis:names:tc:SAML:2.0:status:Success" />
</samlp:Status>
```

# SAML Response

```
<saml:NameID Format="urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress"  
  NameQualifier="https://idp.storymaker.fr/md/idp.xml">  
  alice@storymaker.fr  
</saml:NameID>
```

And then you get the NameID, the main identifier related to the user identity, it can be an e-mail for example.

# SAML Response

```
<saml:NameID Format="urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress"  
  NameQualifier="https://idp.storymaker.fr/md/idp.xml">  
  alice@storymaker.fr  
</saml:NameID>
```

# SAML Response

```
<saml:AttributeStatement>  
  <saml:Attribute AttributeName="EMail">  
    <saml:AttributeValue xsi:type="xsd:string">alice@storymaker.fr</saml:AttributeValue>  
  </saml:Attribute>  
  <saml:Attribute AttributeName="ImmutableID">  
    <saml:AttributeValue xsi:type="xsd:string">EEFF7781-A1A4-47C9-A5C5-767AE358AB9A</saml:AttributeValue>  
  </saml:Attribute>  
  <saml:Attribute AttributeName="FirstName">  
    <saml:AttributeValue xsi:type="xsd:string">Alice</saml:AttributeValue>  
  </saml:Attribute>  
  <saml:Attribute AttributeName="LastName">  
    <saml:AttributeValue xsi:type="xsd:string">Smith</saml:AttributeValue>  
  </saml:Attribute>  
</saml:AttributeStatement>
```

And you can also have additional attribute to provide additional info like:

- the e-mail address
- eventually a source anchor helping the Service Provider to keep track of the user record when people change their name
- the current first name
- the current last name

# SAML Response

```
<saml:AttributeStatement>  
  <saml:Attribute AttributeName="EMail">  
    <saml:AttributeValue xsi:type="xsd:string">alice@storymaker.fr</saml:AttributeValue>  
  </saml:Attribute>  
  <saml:Attribute AttributeName="ImmutableID">  
    <saml:AttributeValue xsi:type="xsd:string">EEFF7781-A1A4-47C9-A5C5-767AE358AB9A</saml:AttributeValue>  
  </saml:Attribute>  
  <saml:Attribute AttributeName="FirstName">  
    <saml:AttributeValue xsi:type="xsd:string">Alice</saml:AttributeValue>  
  </saml:Attribute>  
  <saml:Attribute AttributeName="LastName">  
    <saml:AttributeValue xsi:type="xsd:string">Smith</saml:AttributeValue>  
  </saml:Attribute>  
</saml:AttributeStatement>
```

Single Sign-On URL \* ⓘ  
https://ssoeuro.ringcentral.com/sp/ACS.saml2

Recipient URL \* ⓘ  
https://ssoeuro.ringcentral.com/sp/ACS.saml2

Application ID \* ⓘ  
saml2:ringcentral:prodeuro

Username Format \* ⓘ  
Email Address ▼

Username Value ⓘ  
\${user.email}

Relay State URL ⓘ  
https://service.ringcentral.eu/mobile/ssoLogin?

Configuring such a link on the Identity Provider side, you will have to fill it with values provided by the Service Provider such as the target link or the kind of NameID needed

Sign Response ⓘ  
Yes

Sign Assertion ⓘ  
No

Encrypt Assertion ⓘ  
No

Include Assertion Signature ⓘ  
No

Device SSO Response ⓘ  
No

Enable Force Authn Request ⓘ  
No

Signature Algorithm ⓘ  
SHA256 with RSA

Digest Algorithm ⓘ  
SHA256

Then you will have to set the signature and encryptions pattern as requested by the Service Provider

### Custom Attribute Mapping ⓘ

| Name *      | Format *                             | Namespace | Value                 |   |
|-------------|--------------------------------------|-----------|-----------------------|---|
| E-Mail      | Basic <input type="text" value="v"/> |           | `\${user.email}`      | × |
| ImmutableID | Basic <input type="text" value="v"/> |           | `\${user.objectGUID}` | × |
| FirstName   | Basic <input type="text" value="v"/> |           | `\${user.firstName}`  | × |
| LastName    | Basic <input type="text" value="v"/> |           | `\${user.lastName}`   | × |

And finally, the additional attributes you want to provide, here at the left the attribute name in the SAML answer, and on the right the attribute to use from your user database

# Modern User Provisioning

SCIM

For User Provisioning, there is way less solution: it's all about SCIM

# SCIM

Modern directory query language

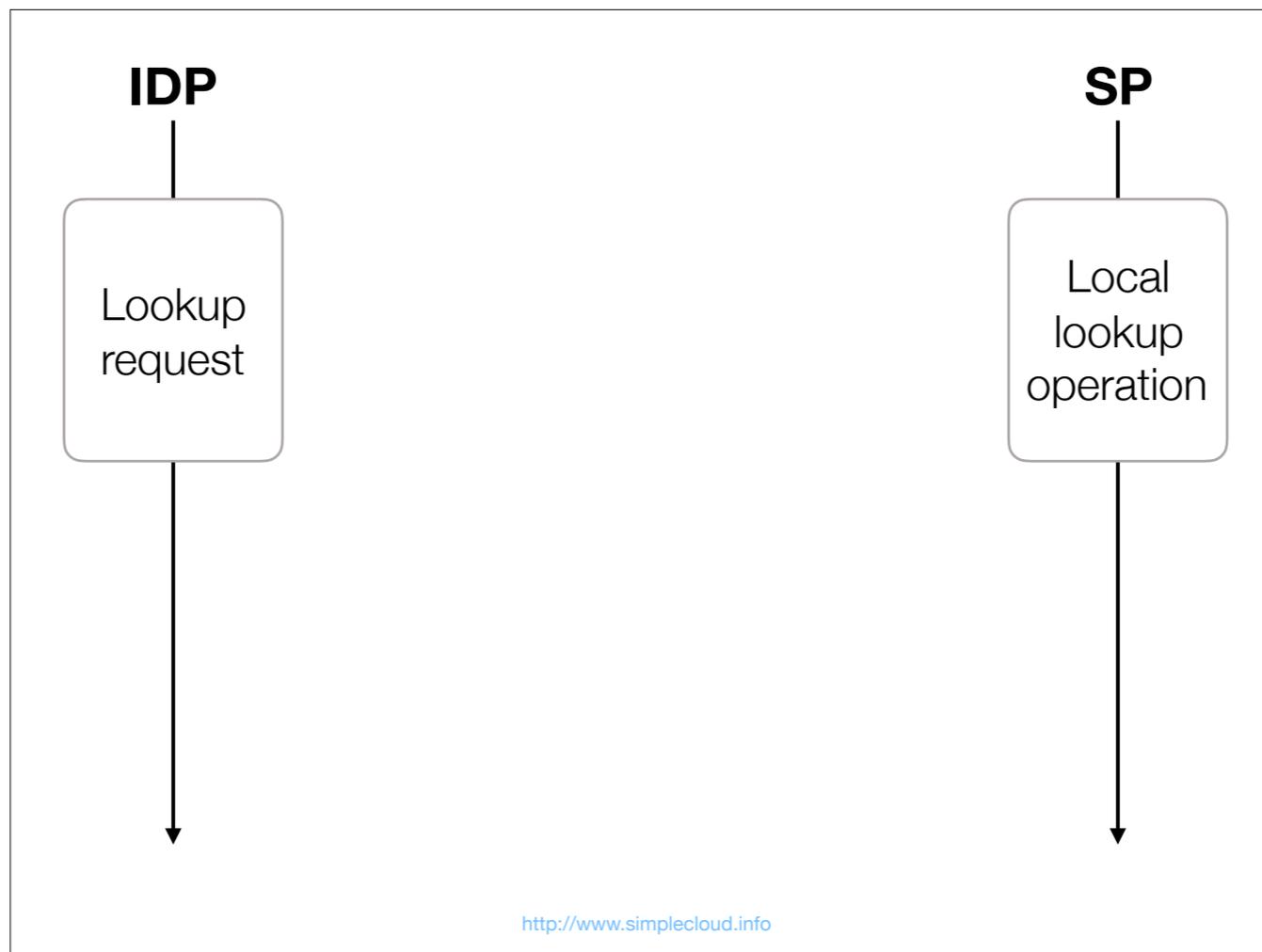
*"modern" aka JSON over HTTPS*

Inverted operation: IDP to SP

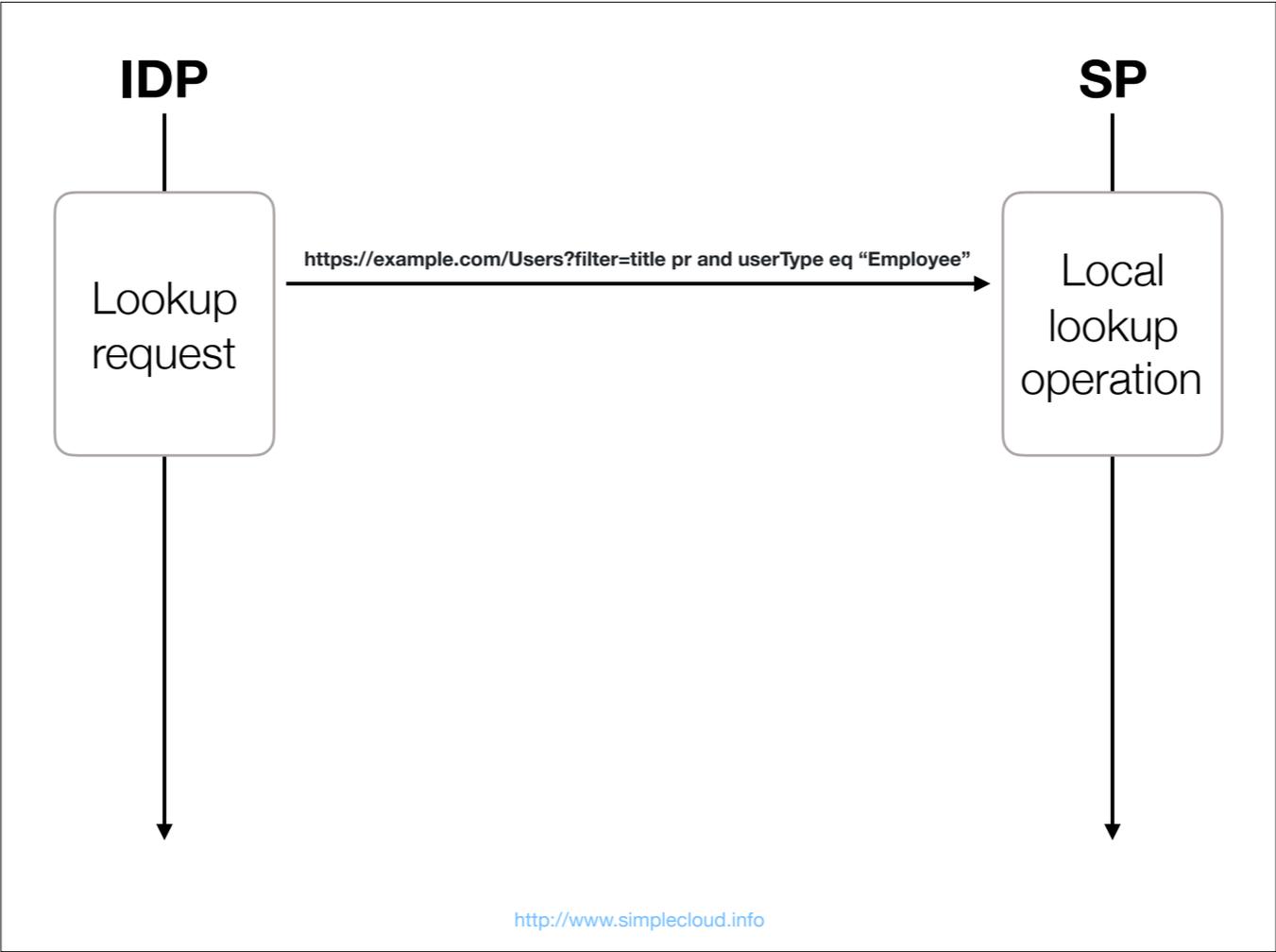
Allow usual CRUD operation

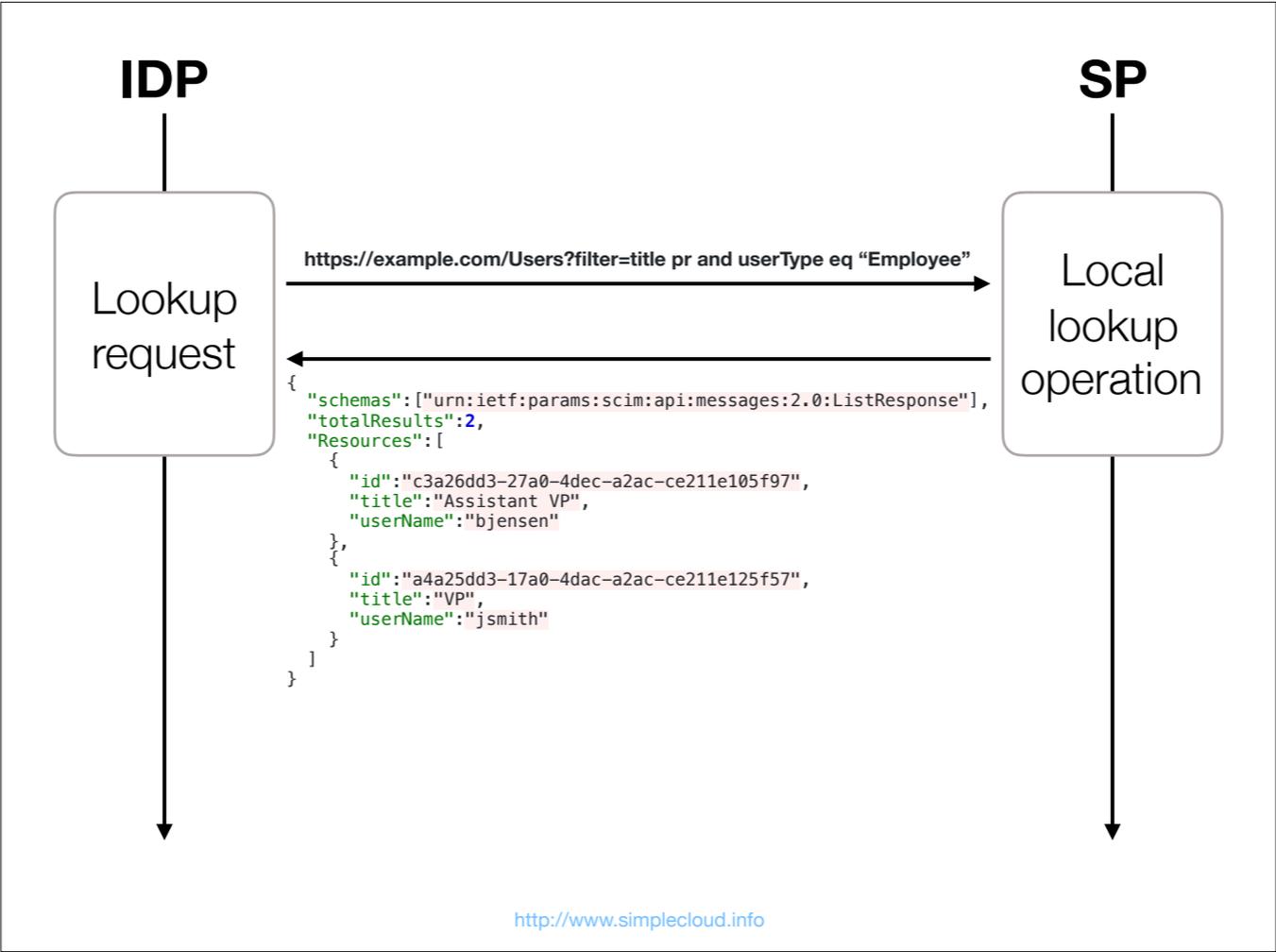
Support varieties of search filters

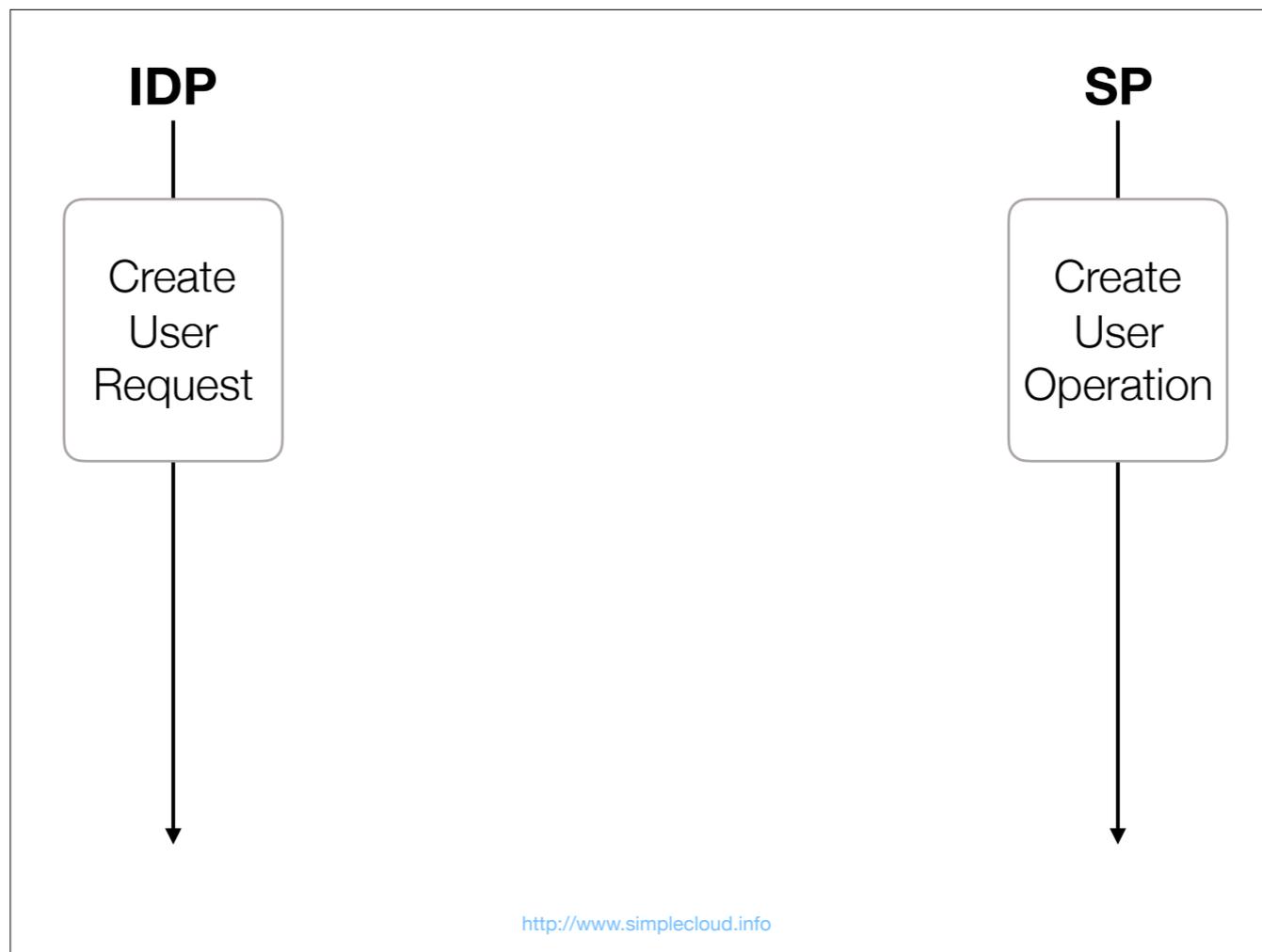
SCIM is a modern directory querying language (aka JSON over HTTP) but with reversed operation, the Identity Provider will use it to request the Service Provider for its current state, and then support all regular Create Update Read and Delete operation to push change from the IDP to the SP.



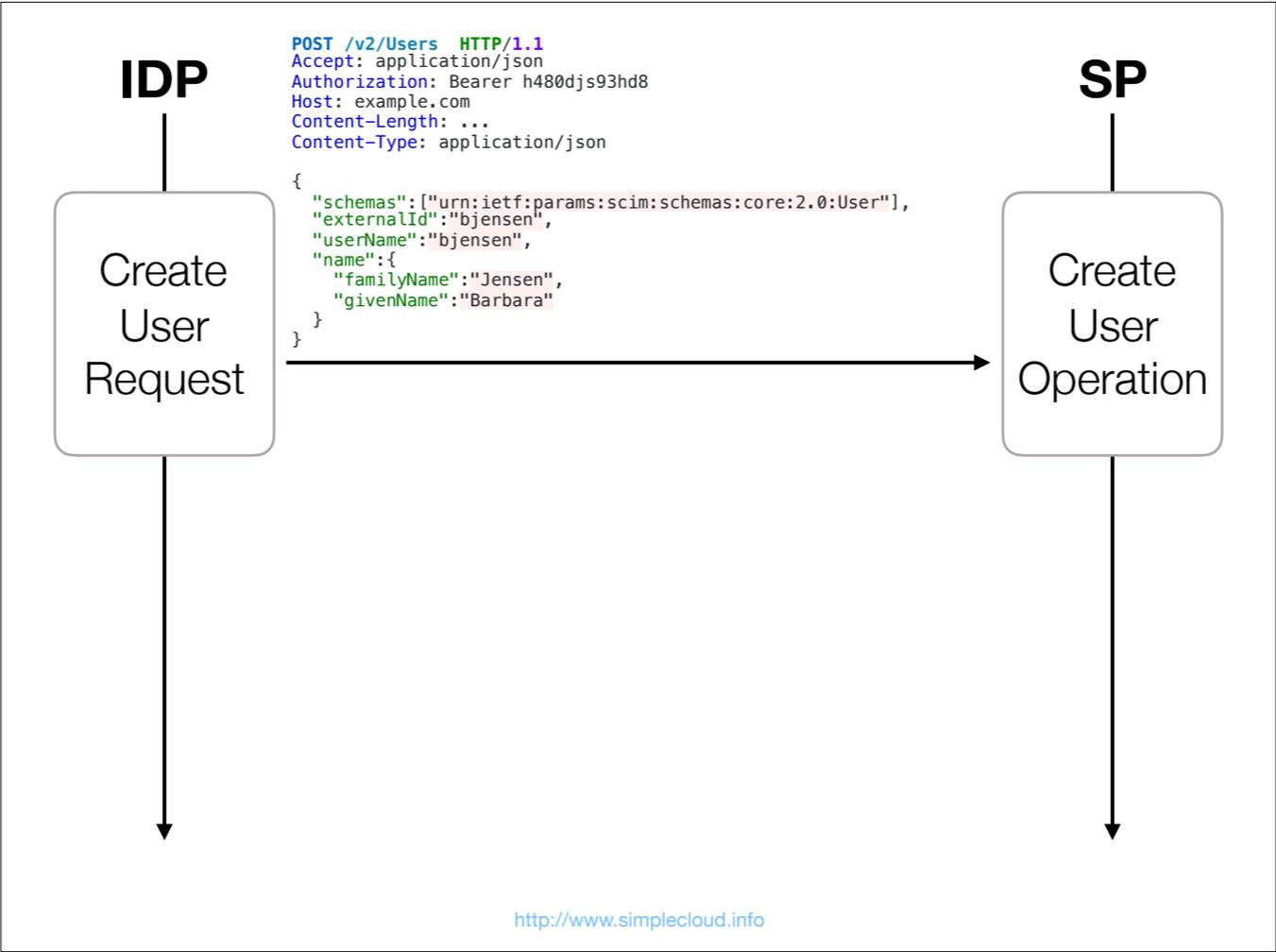
Here is an example, the IDP doing a lookup request to the SP via a simple REST call containing a filter string, and the SP to answer with a JSON formatted related record

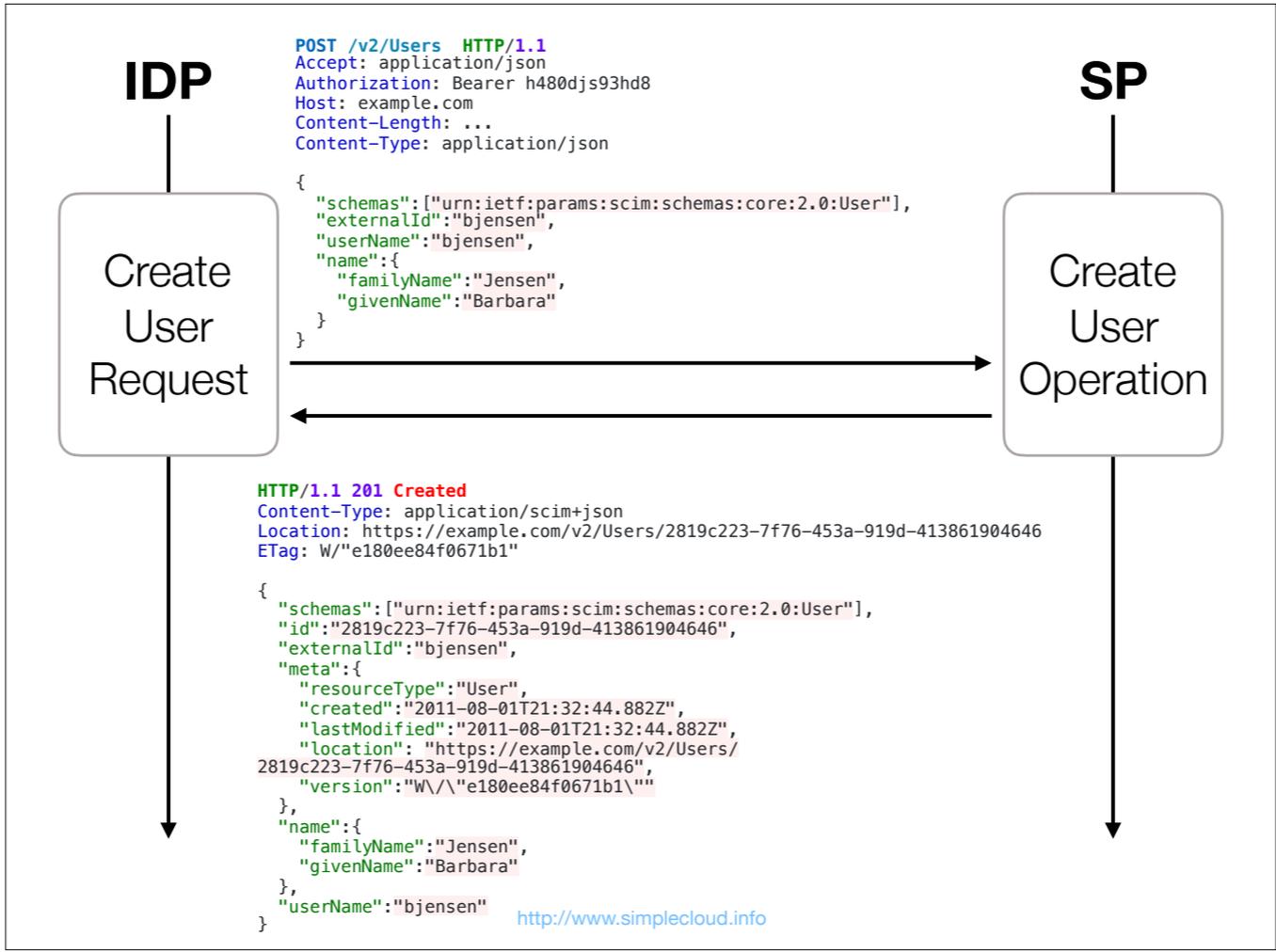




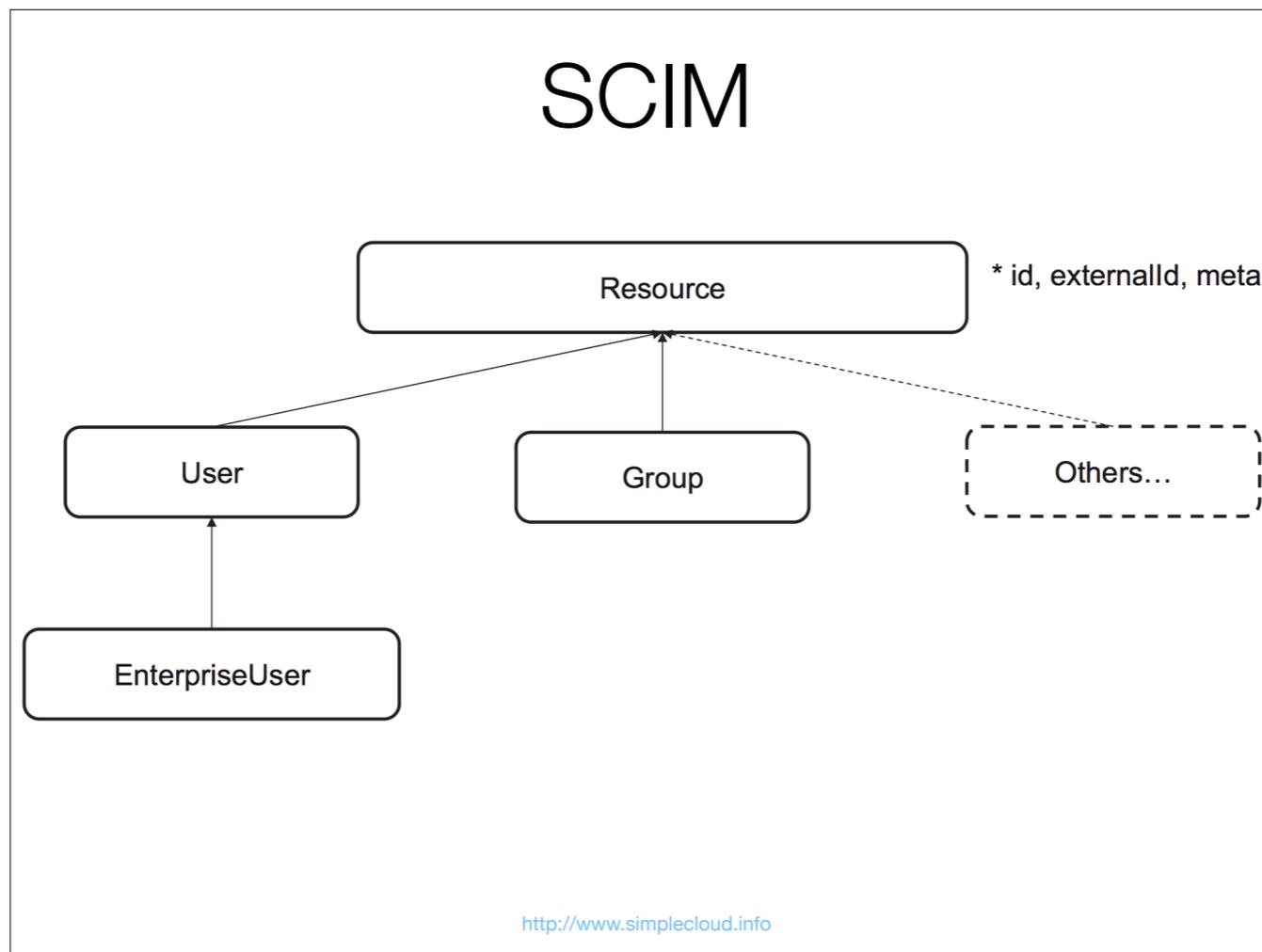


When the IDP want to push a change, it will simply do a POST request to the REST API with the JSON payload, and the SP to answer with the newly created object.





# SCIM



SCIM is made to support user and group by default and can be extended as needed

# SCIM

<http://www.simplecloud.info>

SCIM as a lot of built-in operations, all the one needed for directory operation and more

# SCIM

| Operation | Method | Sample URL   |
|-----------|--------|--|
| Create    | POST   | <code>https://example.com/{v}/{resource}</code>  |
| Read      | GET    | <code>https://example.com/{v}/{resource}/{id}</code>   |
| Replace   | PUT    | <code>https://example.com/{v}/{resource}/{id}</code>   |
| Delete    | DELETE | <code>https://example.com/{v}/{resource}/{id}</code>   |
| Update    | PATCH  | <code>https://example.com/{v}/{resource}/{id}</code>   |
| Search    | GET    | <code>https://example.com/{v}/{resource}?<br/>filter={attribute}{op}{value}<br/>&amp;sortBy={attributeName}&amp;sortOrder={ascending <br/>descending}</code> |
| Bulk      | POST   | <code>https://example.com/{v}/Bulk</code>  |

# SCIM, discovery

<http://www.simplecloud.info>

And also have discovery API so IDP can somehow be configured automatically once your give it the base URL of the SCIM SP API

# SCIM, discovery

| Path                       | Result  |
|----------------------------|---|
| GET /ServiceProviderConfig | Specification compliance, authentication schemes, data models |
| GET /ResourceTypes         | An endpoint used to discover the types of resources available |
| GET /Schemas               | Introspect resources and attribute extensions                 |

# SCIM

Provisioning tools must abstract the complexity

Not a lot of compatible IDP and SP yet

But basically, you don't really have to handle those things, it's the IDP job to abstract this complexity.  
The only issue is that too few IDP and SP are actually compatible with SCIM yet, so we have to push for it.

# User Experience

SP or IDP initiated?

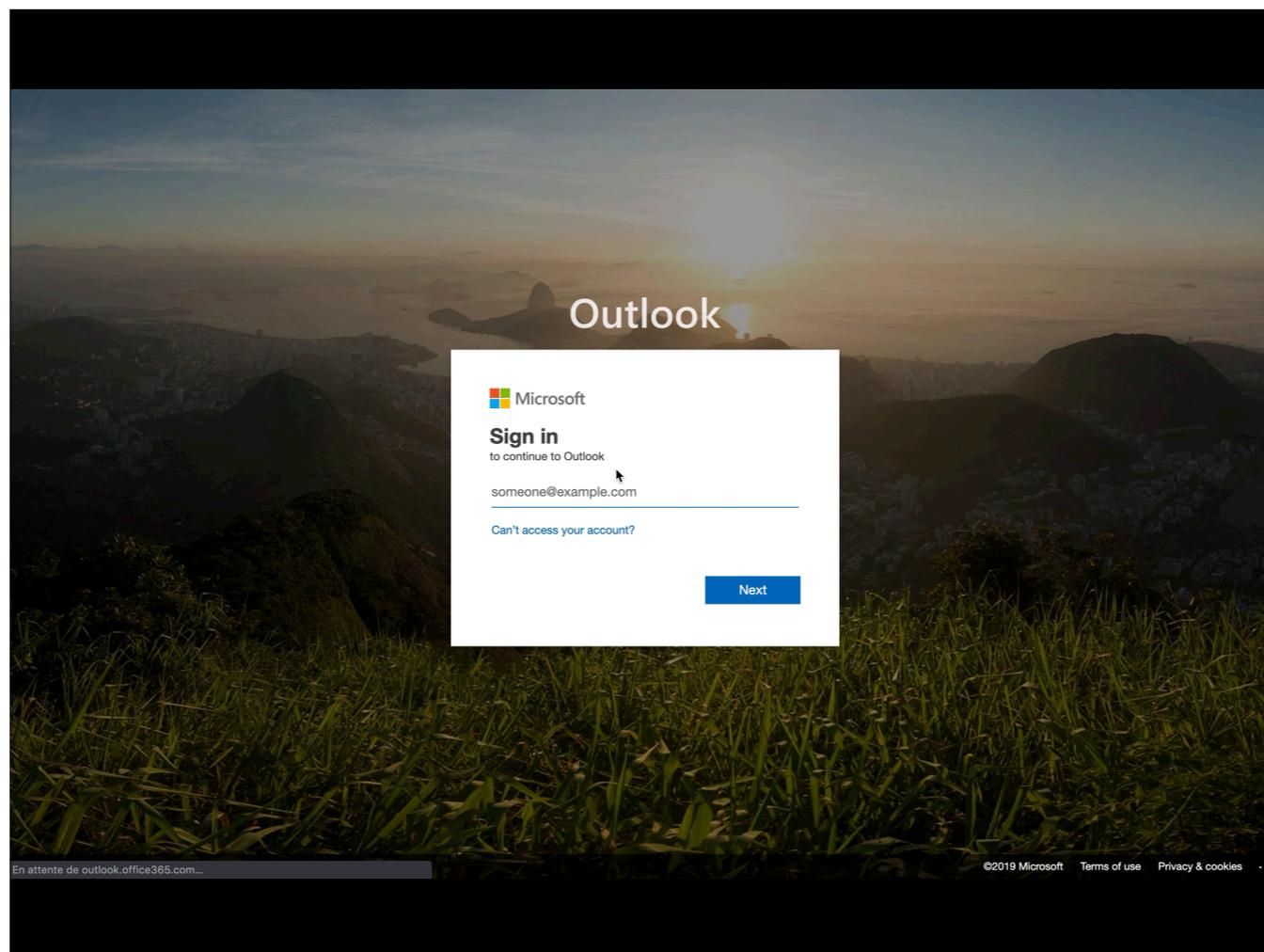
Let's now consider you have your SP and IDP all set and move our focus to the User Experience

# SP Initiated Logon

Users:

- Access the service provider
- Enter their e-mail address
- Get redirected to the identity provider
- Are requested to log in
- Are redirected with auth token to the service

The first User Experience I want to demonstrate is the « expected » one, when the login is SP Initiated: the user requests the service and then gets asked to go to the IDP for authentication purposes.



Here is how it look

# Outlook

 Microsoft

**Sign in**

to continue to Outlook

[Can't access your account?](#)

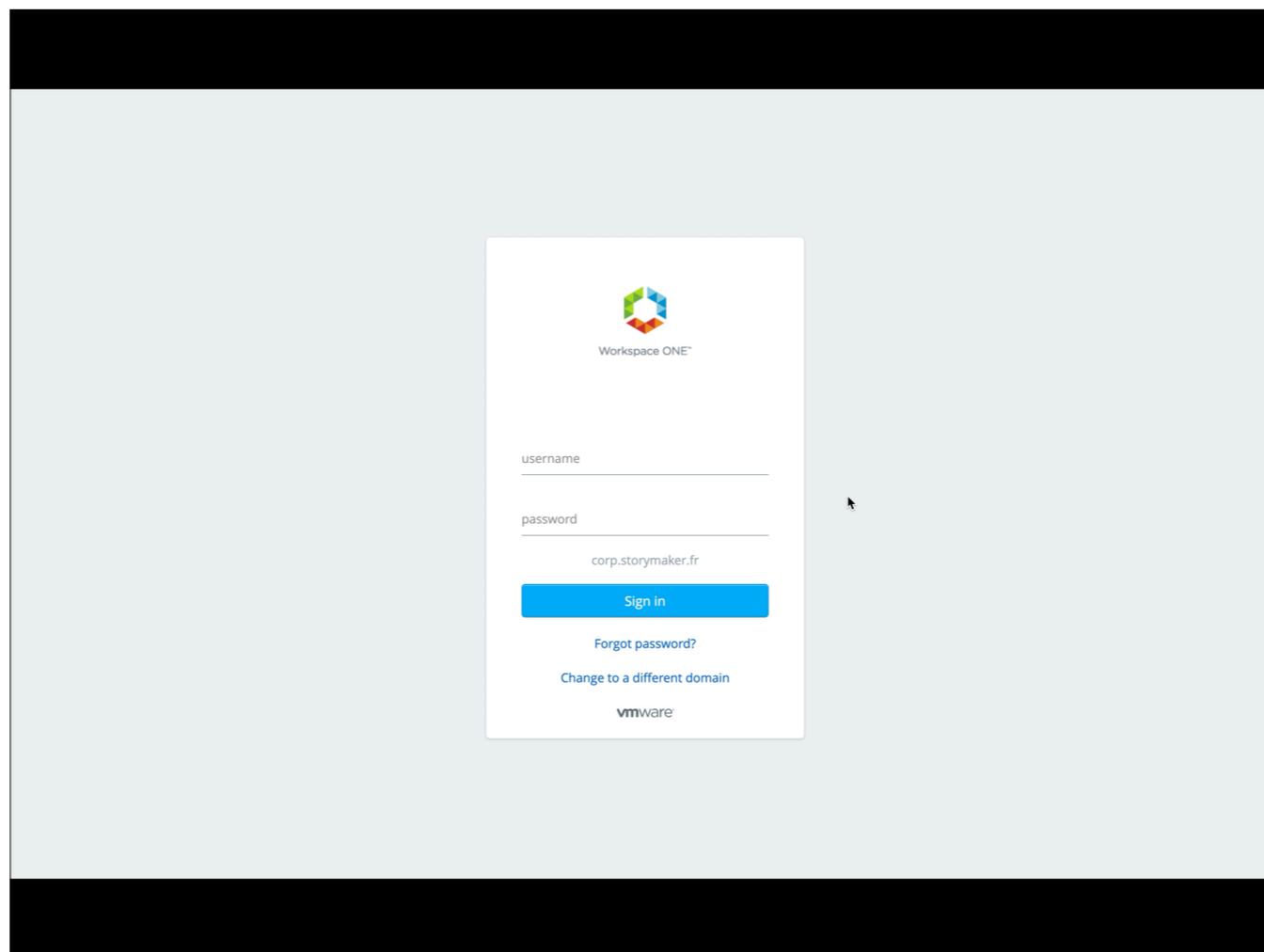
Next

# IDP Initiated Logon

Users:

- Access the identity provider
- Are requested to log in
- Select the desired service
- Are redirected with auth token to the service

Now let's talk about another way of doing this: the IDP initiated logon. The user go to the IDP, get authenticated, get a list of available service, and get connected to it



Here is how it look. And I think this is awesome. It help to reduce a lot the need for training and support for all services: train users once to get on your IDP launch page, and all upcoming services will be found there.



Workspace ONE™

username

password

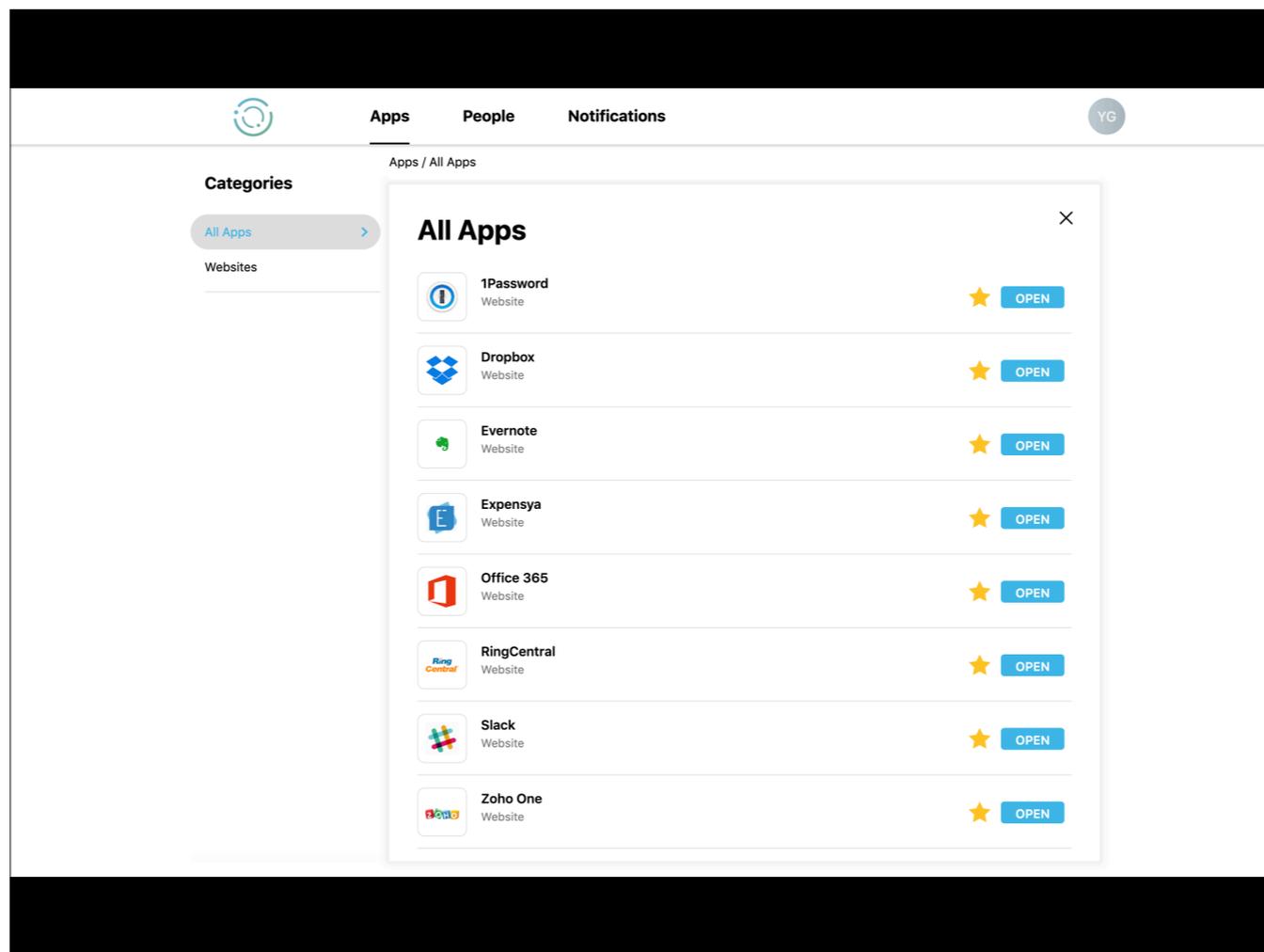
corp.storymaker.fr

Sign in

[Forgot password?](#)

[Change to a different domain](#)

vmware



Here is the example of my own IDP with my own SP used at my company (and my IDP here even allow us access to the company directory to find contact method on our co-worker)



There is more...

Advanced Corporate User Experience

But there is more, we can provide a way better Corporate User Experience, and this « Corporate User Experience » instead of simple « User Experience » is something more and more important for me, it's all about making a seamless experience when they use our solution for their works. And for that we will use Single Sign On.

What we've seen so far is Identity Federation: unique ID used for everything, but login and password still needed

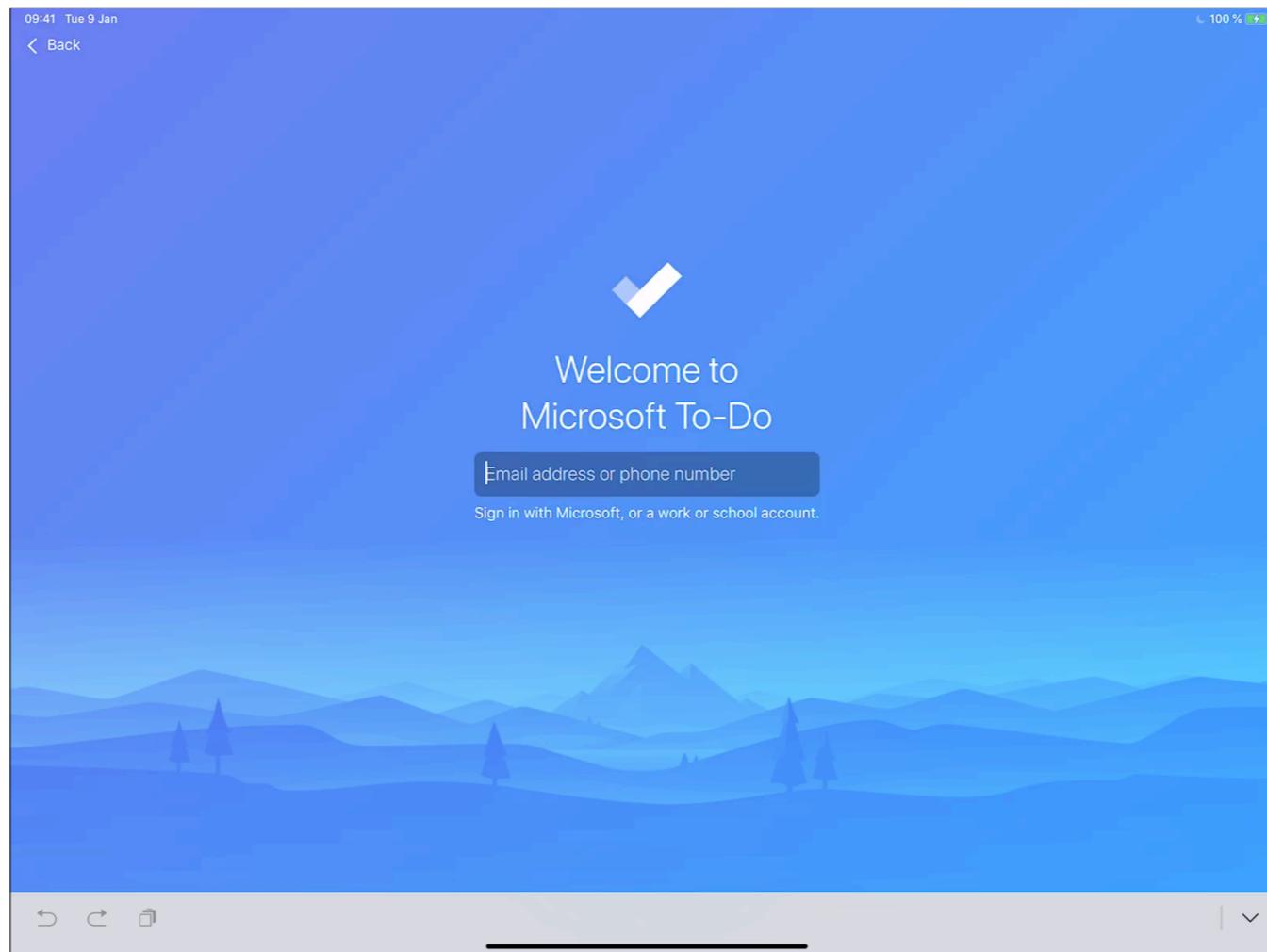
# SSO on iOS

Working since iOS 7

Based on public Kerberos realm

Fully provided by iOS, no developer work needed

SSO for iOS is available since iOS 7 and it works with a Kerberos realm that must be available in the public space (i.e. Internet). And all the work is done by iOS itself, Developers have nothing to handle.



Here is how it look on an iPad



# Welcome to Microsoft To-Do

Sign in with Microsoft, or a work or school account.

# iOS 13 SSO extension?

Not all IDP are good enough to handle Kerberos

Should extend the capabilities if your IDP is limited

Will require additional app

UX not as good if extension get installed last

So why there is this iOS 13 SSO extension? Well, not all IDP provider are skilled enough to provide a public Kerberos realm, this extension will so let limited IDP to provide a better solution. But this will require an additional app for that, and so the UX wont be as good as Kerberos, since the installation order of managed app can't be guaranteed

# SSO on macOS

Working since macOS 10.10, better since 10.12

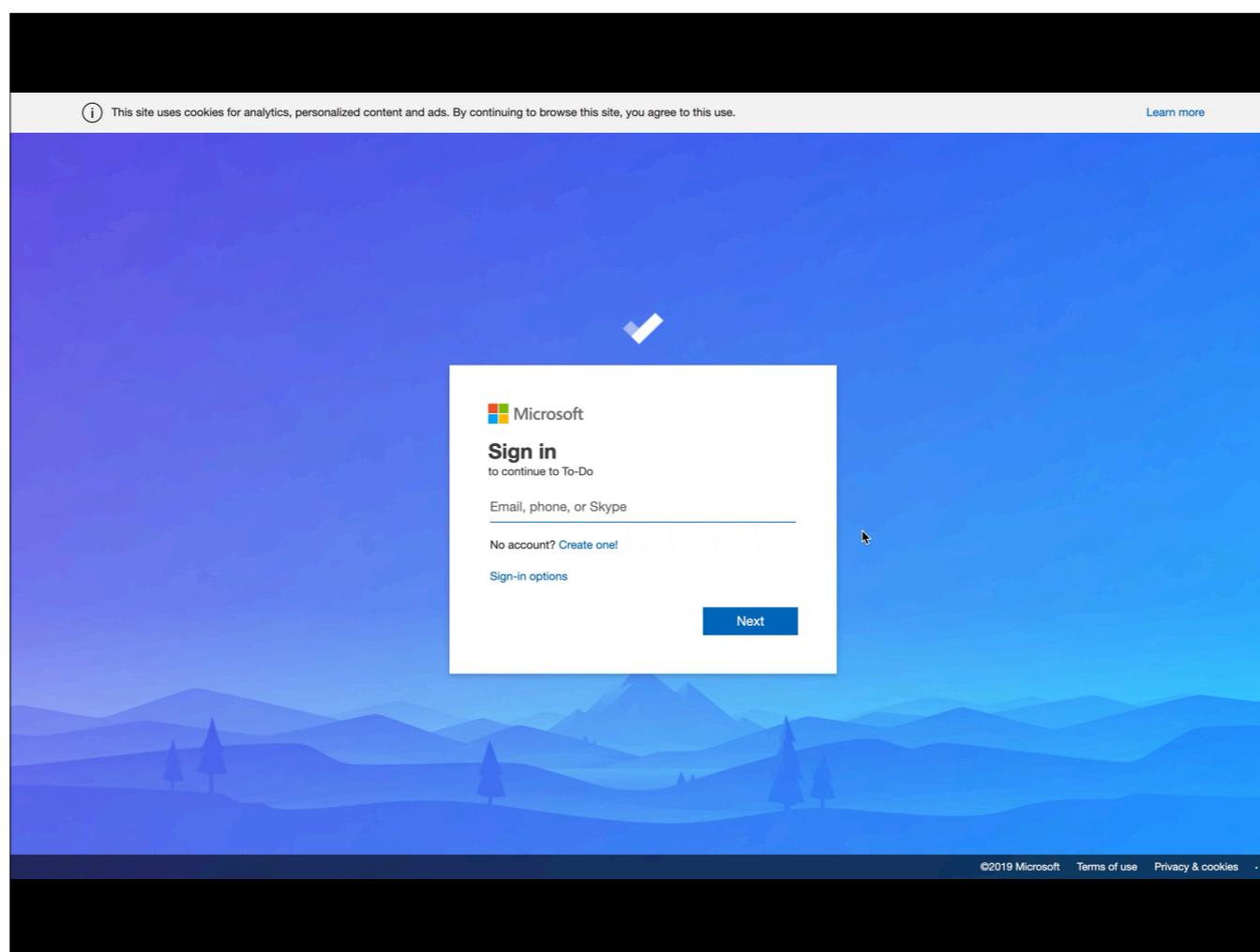
Based on certificate based authentication

*Support also Kerberos*

Fully provided by macOS, small developer work needed

For macOS, SSO can rely on Kerberos too, but it's more easy to use Certificates based authentication most of the time, it's better for mobility. And it work since 10.10 and got better in 10.12

Everything is handled by macOS but developer has to read and follow the documentation. So it can break if the developer is bad...



Here is how it look like



 Microsoft

### Sign in

to continue to To-Do

Email, phone, or Skype

No account? [Create one!](#)

[Sign-in options](#)

Next

# macOS 10.15 SSO extension?

Not all IDP are good enough to handle certificates

Should extend the capabilities if your IDP is limited

Will require additional app

UX not as good if extension get installed last

Should support mobile Kerberos like iOS

macOS Catalina will get SSO extension too, and for the same reasons, not all IDP on the market are able to handle certificates, and so this option will provide more way for limited IDP to do a better job, and the same limits apply for the UX.

But since macOS Catalina will now have native integration for Enterprise Connect, we may be able to use the Mobile Kerberos currently used for iOS with it

# IDP Chaining

Service  
Provider

A diagram consisting of a black rectangular background. At the top center, the text "IDP Chaining" is written in white. On the left side, there is a white rounded rectangle containing the text "Service Provider" in black.

And there is a last thing I want to talk about, IDP chaining. You have one SP requesting one IDP to handle authentication

# IDP Chaining



# IDP Chaining

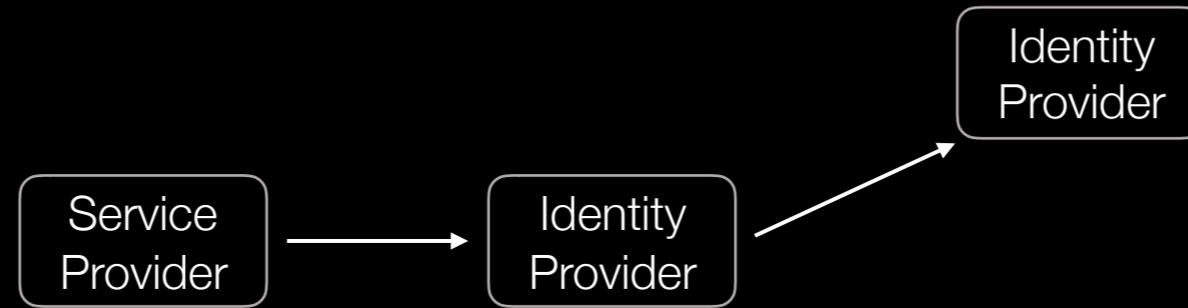


But an IDP could also rely on another IDP for some reasons

# IDP Chaining

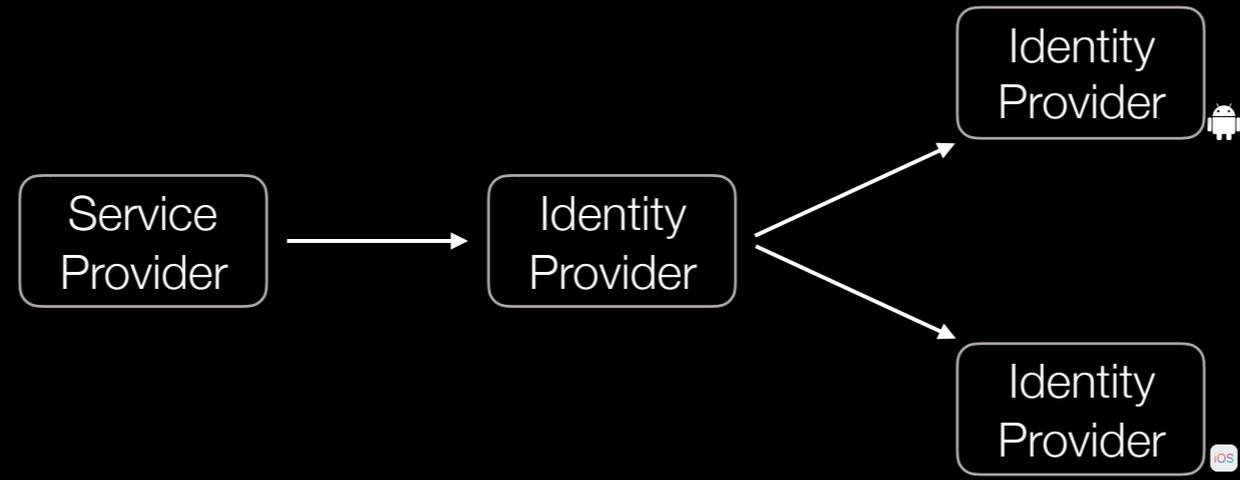


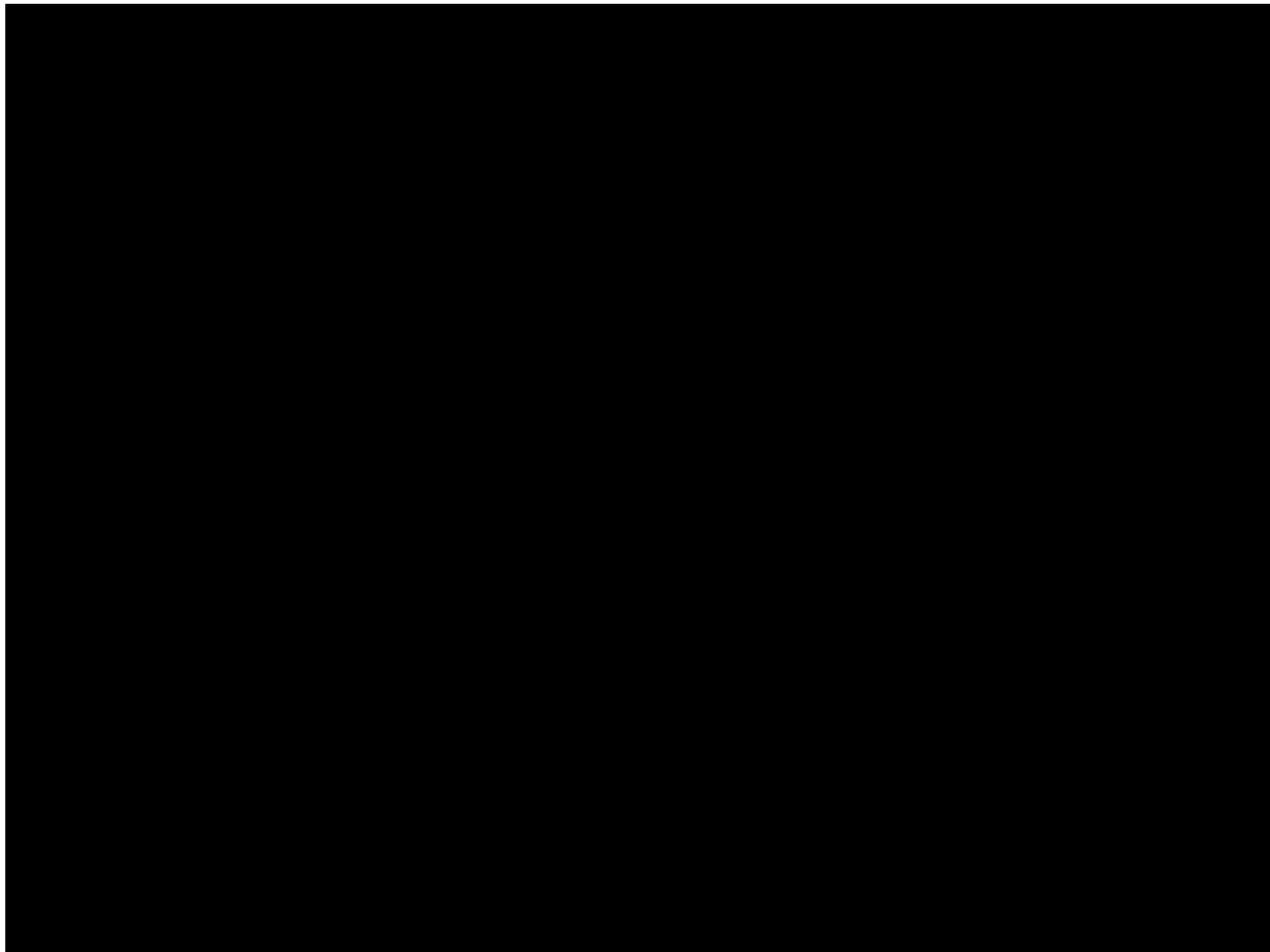
# IDP Chaining



And eventually can do some logic here to request specialized IDP per requesting OS

# IDP Chaining





That's all for the day, I will speak again Friday morning about full cloud setup with Azure AD and Google Cloud Identity and how to use it with MDM

| Subject   | Room | Date            |
|---|------|-----------------|
| Going full cloud with Azure AD or Google Cloud Identity | 207  | Friday, 10:15am |

Related talks



We now have time for Q&A  
Thanks for attending this talk!



Thank you !

<https://bit.ly/psumac2019-340>